

# Vodafone Benefits

## Terms and Conditions

Effective - March 2026

### 1. Introduction

These terms explain the benefits that are included with selected Vodafone Pay Monthly plans purchased directly from Vodafone only, where those benefits are expressly stated as part of the plan at the point of purchase. Benefits are not included as standard with all Pay Monthly plans and do not apply unless specifically stated.

### 2. Benefits

The table below shows which Pay Monthly plans include which benefits.

Benefits only apply to plans that expressly include them. If your plan does not list a benefit, it will not be available to you.

#### a. Airtime Plan

	Airtime Plan	SIM Only Plan
Premier	All of the below + Inclusive Roaming in 83 Worldwide Destinations + Speed Boost	All of the below + Inclusive Roaming in 83 Worldwide Destinations + Speed Boost
Plus	All of the below + 51 Inclusive Roaming Destinations	All of the below + 51 Inclusive Roaming Destinations
Xtra	Unlimited Picture Messaging + Device Care/ Device Support	Unlimited Picture Messaging

*\*Device Support is only available to Business customers on 36-month Business Xtra Plans.*

#### b. Data Only Plan

If you purchase a data only Plus Plan, you will benefit from inclusive roaming in 51 European destinations.

### 3. Plan Benefit Details

These benefits are available only with selected Pay Monthly plans, as shown in the table above. If your Pay Monthly Plan ends for any reason, you will lose access to any associated benefits.

#### a) Unlimited Picture Messaging

Allows you to send as many multimedia messages (known as MMS) as you want, at no extra cost to your monthly plan. Note that this benefit can only be used within the UK and each picture message has a capacity of up to 300kb.

#### b) Device Care

Enables you to get a health check and valuation on your device with our Tech experts to help ensure it is running properly. This is available for the duration of your Pay Monthly Plan. Note: If for whatever reasons your Pay Monthly Plan has ended and you still have a Device Plan with us, you will lose this benefit.

This benefit only applies to phones.

- A health check will help to ensure your battery, storage and software are running at their best achievable level.

- A valuation will enable you to find out approximately how much your device is worth. This is helpful if you wish to trade-in your device.

To get a device health check or valuation, book your visit online to one of 400 Vodafone stores where our team will be able to help complete device health check and value your device.

**c) Device Support**

This benefit is only applicable on business plans.

Whether it's your phone, tablet, printer or smart home devices, Device Support takes the stress out of fixing things – just chat to a tech expert right away. Also, safeguard your business and customer data with bank-level encrypted cloud storage.

Device Support is provided by Lifestyle Services Group Limited trading as Assurant. Third Party terms apply to Customer's use of Device Support and by using Device Support Customer will enter into a separate agreement with Lifestyle Service Group Limited for the use of the service.

Please visit [www.vodafone.co.uk/devicesupport](http://www.vodafone.co.uk/devicesupport) for details. Please be aware that by using Device Support that your personal data may be stored outside of the European Economic Area – see the [Device Support terms](#) for further details.

**d) Inclusive Roaming in 51 European destinations**

Allows you to use your monthly allowance of minutes, text and data to roam at no extra cost in our Zone A and B destinations.

To check which countries are included in our Zone A & B, visit: [www.vodafone.co.uk/mobile/global-roaming/destinations](http://www.vodafone.co.uk/mobile/global-roaming/destinations).

Please note that there is a 25GB roaming fair use policy per billing month on the data.

**e) Inclusive Roaming in 83 Worldwide Destinations**

Allows you to use your monthly allowance of minutes, text and data to roam at no extra cost in our Zone A, B and C destinations.

To check which countries are included in Zones A, B and C, visit: [www.vodafone.co.uk/mobile/global-roaming/destinations](http://www.vodafone.co.uk/mobile/global-roaming/destinations).

Please note that there is a 25GB roaming fair use policy per billing month on the data.

**f) Speed Boost**

Speed Boost gives you network priority in busy locations, like train stations or events. With a Premier plan, you'll get prioritisation in the UK only, for up to 200GB per month; any data used beyond this won't be prioritised until the next billing cycle. Speed caps still apply. Speed Boost is compatible with 5G devices only.

**4. We are**

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