

Additional Plan Discount Terms and Conditions

Version: 10 October 2024

1. These terms and conditions ("Terms") apply to Vodafone Limited's (hereinafter referred to as 'us' and 'our') discount for additional plans.
2. These Terms apply in addition to the Vodafone Pay Monthly Airtime Agreement ("Airtime Terms") available at www.vodafone.co.uk/terms.
3. Any capitalised terms we use have the meaning set out in these Terms and the Airtime Terms.

Additional Plan Discount offer

4. Additional plan discount ("the Discount") is a 15% discount on selected Pay Monthly Airtime/Data plans.
5. The Discount is available to UK-based consumers and small business customers that have fewer than ten (10) connections or employees who are residents of the UK with a UK billing address ("Small Business Customers")
6. The Discount is available for existing Vodafone Pay monthly customers who have at least one Pay Monthly Airtime/Data Plan at full price (i.e., not discounted) on at least a 12-month minimum term plan. This price plan will be referred to as the "Primary Plan".
7. Discount cannot be used in conjunction with any other promotional offers or discounts.
8. The Discount is available on up to nine (9) additional plans subject to the eligibility as set out in these Terms.
9. Additional plans are subject to our standard credit check.

Eligibility for the Discount

10. The Discount is available on the following Pay Monthly plans purchased as an additional plan, online, in-store or by calling us:
 - i. For consumer customer: a 12 or 24 month Pay Monthly Airtime / Data Plan; or
 - ii. For Small Business Customers: a 12, 24 or 36 month Pay Monthly Airtime / Data Plan.

The Discount is not available on:

- iii. Pay as you go plans
- iv. 30-day SIM only plans
- v. Basics plans
- vi. VOXI plans
- vii. Broadband and Home Phone packages

- viii. Items purchased in conjunction with any other promotional offer or discount.

The Discount will be removed when;

- ix. The Primary Plan is cancelled;
 - x. The Primary Plan is transferred to another account. If this transfer leaves only one plan on the account, the remaining plan will no longer be eligible for the Discount and will be charged at the standard price, pro-rated from the date the change in status occurs.
11. The Discount will not be applied to your account if you cancel your purchase during the 14-day cooling off period.

General

12. We will not be liable or responsible to you for any failure or delay in providing the services or meeting any of our obligations under these Terms caused by events outside of our reasonable control or due to our compliance with any applicable laws or regulations.
13. We reserve the right to withdraw or make amendments to the Discount offer in the event of unforeseen circumstances including without limitation COVID-19/other pandemic, decisions by our suppliers, changes to laws, regulations or orders or acts of God. In the event of any such amendments, neither we nor our suppliers shall be liable to you for any costs, expenses or other losses resulting from such amendments.
14. Nothing in these Terms shall exclude or limit our liability for (i) death or personal injury caused by our negligence (as such term is defined by the Consumer Rights Act 2015); (ii) fraud; or (iii) any liability which cannot be excluded or limited under applicable law.
15. We may change these Terms at any time. We'll tell you beforehand where any change is likely to materially disadvantage you.
16. If you would like to complain, please see our complaints page for more information:
www.vodafone.co.uk/help-and-information/complaints/code-of-practice
17. These Terms will be governed by and interpreted in accordance with English law and you and we both consent to the non-exclusive jurisdiction of the English courts.

Who are we? Vodafone House, The Connection, Newbury, Berkshire, RG14 2FN, United Kingdom.
Registered No. 1471587.