

# Vodafone Together

## Terms and Conditions

Effective 30 October 2025

1. These terms and conditions ('Terms') apply to Vodafone Limited's ('we', 'us' or 'our') Vodafone Together proposition. Vodafone Together allows eligible customers to receive a discount ('Vodafone Together Discount') when purchasing an eligible additional plan.
2. These Terms apply in addition to the Vodafone Pay Monthly Airtime Agreement ('PAYM Agreement') and Vodafone Home Broadband and Phone Agreement ('HBB Agreement').
3. Capitalised terms used in these Terms have the meanings given in the PAYM Agreement and HBB Agreement unless otherwise defined below.

### Eligibility and Discount

4. You may be eligible for the Vodafone Together Discount if you're a UK-based customer, purchased directly from Vodafone (and not via a third party) and fulfil the criteria below:
  - i. **Pay Monthly Mobile Additional Plan Discount**  
If you have a qualifying Vodafone Pay Monthly ('PAYM') mobile plan or a Vodafone home broadband ('HBB') plan, and you purchase a new eligible mobile plan, you will receive a monthly discount. The amount of the discount depends on the type of additional line mobile plan you purchase — either:
    - a) a SIM-only plan (which includes airtime only), or
    - b) an airtime plan purchased with a device.

\*Please note the Vodafone Together Discount for HBB applies only to the first PAYM mobile line on the account. This first line will receive the monthly discount. If a second PAYM mobile line is added, it will become the qualifying plan for the PAYM additional line discount and will not be eligible for the discount.

The applicable monthly discount is set out below:

Qualifying Plan	Eligible Additional Plan	Monthly Discount (Sim Only)	Monthly Discount (Airtime purchased with a phone)
24-month Data Limited Airtime Plan	80GB (100mbps max download speeds)	£20	£20
24-month Unlimited Data Airtime Plan	80GB (100mbps max download speeds)	£20	£20
	Unlimited (10mbps max download speeds)	£17	£17
	Unlimited Plus (100mbps max download speeds)		
	Unlimited Max		
Home Broadband (Any)	80GB (100mbps max download speeds)	£20	£20* See note above

	Unlimited (10mbps max download speeds)	£17	£17* See note above
	Unlimited Plus (100mbps max download speeds)		
	Unlimited Max		

## ii. Broadband Discount

If you have a Qualifying Plan and add an Eligible Home Broadband Plan, you will receive the following monthly discount to your Home Broadband Plan:

Qualifying Plan	Eligible Home Broadband Plan	Monthly Discount
Any Pay Monthly Plan	Standard Home Broadband	£2
	Home Broadband Pro	£4

## Discount Rules

9. The amount you save depends on the combination of your Qualifying Plan and the Additional Mobile or Home Broadband Plan selected.
10. The discount will remain on the customers PAYM plan for 27 months for Sim Only or 39 months for airtime plans purchased with a phone. The clause is subject to the discount removal in the 'Discount Removal' clause below as well as these Terms as a whole.
11. A maximum of ten (10) Additional Mobile Plans per customer account may benefit from the Vodafone Together Discount, subject to eligibility.
12. Additional Mobile Plans and HBB Plans are subject to our standard credit check.

## Application and Continuity of Discount

13. The Vodafone Together Discount:
  - i. Applies only to new Additional Mobile Plans or HBB Plans purchased while a Qualifying Plan is active on your account.
  - ii. Does not apply retrospectively to existing plans.
  - iii. Will continue to apply to existing Additional Mobile Plans and HBB Plans for the duration mentioned in these terms even if the Qualifying Plan is removed from your account.
14. Changing your Qualifying Plan
  - i. If you remove your Qualifying Plan and do not have another eligible one:
    - a. New plans will not benefit from the Vodafone Together Discount.
    - b. Existing plans will retain the discount for their minimum term.
  - ii. If you switch to another eligible plan:
    - a. That plan becomes your new Qualifying Plan.
    - b. New Additional Plans will be eligible for the discount.
    - c. The new Qualifying Plan itself will not receive the discount.

## Discount Removal

15. The Vodafone Together Discount will be removed if:
  - i. You change your Additional Mobile or Broadband Plan to one that is not eligible.
  - ii. You transfer the Additional Plan to another person via a transfer of ownership.

### Other Discounts and Promotions

16. The Vodafone Together Discount cannot be combined with other promotional offers or discounts.
17. If multiple discounts apply, the Vodafone Together Discount will take precedence for the Additional Plan.
18. This does not affect whether your Qualifying Plan can benefit from a different promotional offer or discount.
19. The Vodafone Together Discount will be applied to the original price of your Additional Mobile or Broadband Plan. However, it won't cover any future price increases that Vodafone may implement as per your plan's terms. This means that when your plan's price goes up each year, the increase won't be discounted.

### General Terms

20. We will not be liable or responsible to you for any failure or delay in providing the services or meeting any of our obligations under these Terms caused by events outside of our reasonable control or due to our compliance with any applicable laws or regulations.
21. We reserve the right to withdraw or make amendments to the Vodafone Together Discount offer in the event of unforeseen circumstances including without limitation pandemics (e.g. COVID-19), decisions by our suppliers, changes to laws, regulations or orders or acts of God. In the event of any such amendments, neither we nor our suppliers shall be liable to you for any costs, expenses or other losses resulting from such amendments.
22. Nothing in these Terms shall exclude or limit our liability for (i) death or personal injury caused by our negligence (as such term is defined by the Consumer Rights Act 2015); (ii) fraud; or (iii) any liability which cannot be excluded or limited under applicable law.
23. We may change these Terms at any time. We'll tell you beforehand where any change is likely to materially disadvantage you.
24. If you would like to complain, please see our complaints page for more information:  
[www.vodafone.co.uk/help-and-information/complaints/code-of-practice](http://www.vodafone.co.uk/help-and-information/complaints/code-of-practice)
25. These Terms will be governed by and interpreted in accordance with English law and you and we both consent to the non-exclusive jurisdiction of the English courts.

### Who are we?

Vodafone Limited. Vodafone House, The Connection, Newbury, Berkshire, RG14 2FN, United Kingdom.  
Registered No. 1471587.