Pay as you go 1

Charges

Pay as you go 1 customers

June 2025

These Charges form part of the agreement between you (the person ordering Pay as you go 1 services and products from us) and us (Vodafone Limited).

1. What's included in Pay as you go 1 plan?

a) With Pay as you go 1, each day (from midnight) you'll get an allowance of:

Calls, texts & data within the UK & Zone A These are included in your Pay as you go 1 plan, so using them will incur the £2/day. On days when these services aren't used, no charges will apply.		**Charge**
Calls	Unlimited calls to: ✓ standard UK mobile ✓ standard UK landline (starting 01, 02 or 03) ✓ voicemail	**£2 / day**
Texts	✓ standard UK text messages (up to 160 characters) ✓ 50 x standard UK picture messages (up to 300KB/message)	
Data	✓ 50MB of data **Only one of these bundles at a time**	

b) **We'll only charge you for the days you use the allowance. On the days you don't use any outbound services, you won't pay anything.**

Example: if you make a call at 6am on Monday but only receive a call on Tuesday, you'll only pay the £2 charge for Monday.

c) You'll need to **top up a minimum of £5** when you buy your Pay as you go 1 SIM. If you buy the SIM with a handset, the minimum top up may be higher.

d) A minimum 1 minute call charge applies (we'll round up if it's less than 1 minute) for things included and excluded from your plan. The longest call you can make is 3 hours.

e) Prices are correct at the time of print and include VAT (where applicable). Where there's a conflict between this Charges document and the information on our website, our website will take priority. You can find details of our latest pay as you go call, texts, video and data charges, Big Value Bundles and Extras at vodafone.co.uk/help-and-information/costs-and-charges/charge-checker-uk

f) Data usage is calculated as explained in your Terms & Conditions at Clause D(12) vodafone.co.uk/terms-and-conditions/consumer/mobile/pay-as-you-go/price-plans/payg-airtime-conditions-plan/

2. What do we charge for things excluded from your plan?

a. When you're in the UK (excludes the Isle of Man & Channel Islands)

Charges for more data within the UK with Extra		Charge
More data	✓ 500MB for **30 days**	£5
	✓ 2GB for **30 days**	£10

Charges for standard UK services with Big Value Bundle If you have a Big Value Bundle, any out of bundle spend will be charged at a different rate, and will not contribute to the £2 daily charge.		Charge
Calls	Calls to: ✓ standard UK mobile ✓ standard UK landline (starting 01,02 or 03) ✓ voicemail **A minimum one- minute call charge applies**	53p / minute
Texts	✓ Standard UK text message (up to 160 characters)	26p / message
	✓ Long UK picture message (over 160 characters, up to 300KB)	43p / message
	✓ Standard UK picture message (up to 300KB) ✓ Non-standard UK text messages, including call forwarding services (such as 07744 or 07755) ✓ Video messages	66p / message
Data	✓ Any data	£1 / 50 MB; 10p / MB thereafter

Channel Islands & Isle of Man calls		Charge
Calls	✓ Calls to any Channel Islands and Isle of Man mobile ✓ Calls to any Channel Islands and Isle of Man landline (starting 01481, 01534 or 01624)	66p / minute

Non-geographic and premium rate numbers		Charge	
Calls	✓ starting 084 or 087 ✓ Premium rate services (starting 09)	79p / minute access charge	+ service charge of 79p / minute
	✓ Vodafone preferred directory enquiries number (118 881)		+ service charge of 80p / minute
	✓ all other directory enquiries numbers (starting 118 118)		+ service charge of £2.43 / minute
	✓ starting 0800 or 0808 ✓ Police non-emergency (101) ✓ Charity numbers (starting 0800 or 0808)	FREE	
	✓ Radio-paging services (starting 076)	66p / call	
	✓ Personal numbering services (starting 070) ✓ Call forwarding services (such as 07744 or 07755)	66p / minute	
	✓ Call short codes – these are usually 5-7 numbers long & used for TV or radio shows, competition lines & information services. The service provider will let you know the cost of the call.	Free to £2 / minute (this will be set by the organiser, for example, charities are often free but TV shows often charge)	
Texts	✓ Text short codes – these are usually 5-7 numbers long and used for TV or radio shows, competition lines and information services. The service provider is responsible for showing the cost for the text.	Free to £10 / text (this will be set by the organiser, for example, charities are often free but TV shows often charge)	

Premium rate and non-geographic numbers are explained in your Terms and Conditions at Clause C(11) vodafone.co.uk/terms-and-conditions/consumer/mobile/pay-as-you-go/price-plans/payg-airtime-conditions-plan/

Non-standard texts & calls	Charge	
(1 text message is up to 160 characters)	Calls	Texts
✓ Non-standard UK text messages, e.g. call forwarding services (e.g. 07744, 07755) ✓ Video messages	-	66p / message
✓ European Union & EEA (Iceland, Liechtenstein, Norway)	22p / minute	6p / message
✓ Channel Islands & Isle of Man	66p / minute	43p / message
✓ Other Europe	£1.84 / minute	43p / message
✓ Rest of World For a current list of countries, visit vodafone.co.uk/international	£3.00 / minute	79p / message

b. When you're not in the UK

We've divided the world into zones that carry different charges. The divisions and charges change from time to time so please check vodafone.co.uk/travelling

Zone	Make call (per minute)	Send a text	Using data	Picture/ video message	Receiving a call
Zone A	UK rates, or usage taken from Big Value Bundle or Extra				
Zone B	Usage taken from roaming Extras allowances. For information, visit: vodafone.co.uk/mobile/extras			55p	free
ROW Zone 1	60p	8p	12p / MB	66p	36p
ROW Zone 2	120p	30p	60p / MB	66p	72p
ROW Zone 3	240p	60p	120p / MB	66p	156p
ROW Zone 4	240p	60p	120p / MB	66p	180p

✓ In Asia Pacific and in the rest of the World (described vodafone.co.uk/mobile/global-roaming#destinations), we'll charge you:

a. for making calls by the **minute** (with a one-minute minimum call charge); and
b. for receiving calls by the **second**.

✓ In the USA and Canada we'll charge you making and receiving calls by the **minute** (with a one minute minimum call charge).