



Vodafone Entertainment Terms and Conditions

Call 03333 043 222 or email disability.access@vodafone.co.uk for a large print, braille, audio CD or dyslexia friendly version of this document.

This agreement ("the Agreement") applies to UK residents with a UK billing address as follows: -

- (i) consumer customers who take out a pay monthly airtime consumer plan for their own personal use ("Consumers");
- (ii) small business customers that have fewer than 10 employees ("Small Business Customers"); or
- (iii) medium business customers with between 1 and 249 employees (inclusive) that contract via the Medium Pricing Guide (as defined below) and business customers that take out a business airtime plan via one of Vodafone's agents ("Medium Business Customers")

The following terms apply to your purchase and use of the Vodafone Entertainment package:

- these terms for use of the entertainment package ("Terms");
- terms provided by the relevant content provider ("Content Provider Terms") included below; and
- for Consumer and Small Business Customers your plan, Airtime Conditions and (where applicable) Welcome Letter/ Welcome Email ("Pricing Guide"); and
- for Medium Business Customers, without limitation, the Price Plan Guide, Commercial Terms, Mobility Service Terms and General Terms ("Medium Business Pricing Guide")

If there is any difference between what is said in these Terms then the terms shall apply in the following order: the Pricing Guide (or Medium Business Pricing Guide, as applicable), these Terms and the Content Provider Terms.

1. What is Vodafone Entertainment?

Vodafone Entertainment allows you to choose entertainment relating to music and other content provided to you by third party content providers ("Content"). Vodafone Entertainment is available within various plans or as a standalone subscription basis. Content may vary or may not be available outside the United Kingdom.

2. Cost of Service

- 2.1 **Where the Content is included as part of your Plan** you can select one Content pack as part of your eligible tariff. Unless stated otherwise the Content will automatically expire after the term specified in your plan Terms. You will then be charged at the current retail price for that content but can choose to opt out of this charge at any time.
- 2.2 **Where the Content is selected as a standalone monthly** subscription the cost of the Content will be confirmed to you at the time of taking out the standalone subscription. PAYG customers will need to have credit on their account each month in order for the monthly subscription payment to be made.
- 2.3 All prices quoted in these Terms include VAT.

3. Upgrades

If you upgrade your plan prior to the end of the period that content is included within your plan, then you will lose access to your chosen content from the date of the upgrade.

4. Ending the Service

- 4.1 Where selected as a standalone monthly subscription and charged to your Vodafone bill you can cancel your monthly subscription during the first 14 days following the date you first registered for the monthly subscription ("Cancellation Period"). We'll reimburse you for any monthly subscription payments for the Service you have already made, provided the Service has not been accessed.
- 4.2 After the Cancellation Period you can terminate your monthly subscription by contacting Vodafone at any time. The cancellation will take effect from the next monthly anniversary of the date you subscribed except where you cancel less than 48 hours before your next monthly anniversary date in which case cancellation will take effect from the following monthly anniversary. To cancel or terminate your subscription please visit <http://offers.vodafone.com/gb/>. Please contact the relevant provider if you have taken out a standalone monthly subscription and pay them directly.

5. Spotify Entertainment Package

5.1 The Spotify terms of use (found at <https://www.spotify.com/uk/legal/end-user-agreement/plain/>)

apply in addition to these Vodafone Terms. You can choose to purchase Spotify Premium on a monthly subscription basis. A Spotify Premium membership is currently valued at £11.99 per month if purchased separately on Spotify (price correct as of May 2024). You can choose to cancel Spotify at any time (see "Ending the Service" above). If there is any conflict between the Vodafone Terms and the Spotify terms in respect of payment and/or refunds, then the Vodafone Terms shall govern.

6. Amazon Prime Entertainment Package

6.1 The Amazon Prime Terms of Use (found at [Amazon Prime Terms and Conditions - Amazon Customer Service](#)) apply in addition to these Vodafone Terms. This offer is subject to change. Amazon.com Inc. and its affiliates are not sponsors of this promotion. An Amazon Prime membership is currently valued at £8.99 per month if purchased separately on Amazon (price correct as of December 2023). Amazon, Amazon Prime and all related logos are trademarks of Amazon.com, Inc. or its affiliates.

6.2 You can choose Amazon Prime as your content option as part of certain plans. From 5 Feb 2024 Prime Video (shows and movies) will include limited advertisements. At the end of your plan, you will be charged at the current retail price for Amazon Prime but can choose to cancel at any time (see "Ending the Service" above).

7. YouTube Premium Entertainment Package

7.1 The YouTube Terms of Service (found at <https://www.youtube.com/t/terms>) and the YouTube Paid Terms of Service (found at https://www.youtube.com/t/terms_paidservice) apply in addition to these Vodafone Terms. You can also choose to purchase YouTube Premium on a monthly subscription basis. This offer is subject to change. Google LLC and its affiliates are not sponsors of this promotion. A YouTube Premium membership is currently valued at £12.99 per month if purchased separately on YouTube (price correct as of September 2023) ('Current Retail Price').

7.2 All payments for the YouTube Premium content option and YouTube Premium standalone subscriptions provided under these Vodafone Terms are to Vodafone. At the end of your plan, if you do not terminate you will be charged by Vodafone at the Current Retail Price for YouTube Premium (or a lower price, at Vodafone's discretion). You can choose to cancel this at any time (see "Ending the Service" above). If there is any conflict between the Vodafone Terms and the YouTube Paid Service Terms of Service in respect of payment and/or refunds, then the Vodafone Terms shall govern.

8. Discovery+ Basic Package

8.1 Discovery Terms of Use (found at [discovery-terms-of-use-English.pdf \(wbd.com\)](#)) apply in addition to these Vodafone Terms.

8.2 You can get 6 months access to discovery+ Basic at no additional cost (starts on activation of discovery+ account) (the 'Offer').

8.3 At the end of 6 month Offer period, you'll be automatically opted into a paid monthly subscription (currently priced at £3.99 per month. Price correct as of July 2023). You can cancel any time before the end of the Offer period (see "Ending the Service" above). Subscription auto-renews monthly unless cancelled. Charges are applied to your monthly Vodafone bill.

8.4 To be eligible for the Offer you must be a Vodafone pay monthly customer, UK resident, aged 18+. The Offer is not available to existing discovery+ Basic subscribers. If you already have a subscription with discovery+, you will need to cancel such subscription with them directly in accordance with their terms or wait until your subscription has expired to take advantage of this Offer.

8.5 One discovery+ Basic subscription per Vodafone account and you can only take up this Offer once.

8.6 Separate discovery+ account required. To activate your discovery+ account, you must agree to the discovery+ Terms of Use and acknowledge the discovery+ Privacy Policy (found at: [discovery-UK-Privacy-Notice-ENGLISH-LANG-FINAL-21NOV22-AK-1.pdf \(wbd.com\)](#)).

8.7 You must remain a Vodafone pay monthly customer for the duration of the six-month Offer period otherwise you will lose access to discovery+ Basic. In addition, if you upgrade your contract or change your tariff during your contracted term with us, you will lose access to the Offer.

9. DAZN Monthly Flex Package

9.1 DAZN Monthly Flex Terms of Use (found at [dazn.com/help/articles/terms-global](#)) apply in addition to these Vodafone Terms.

9.2 You can choose to purchase DAZN Monthly Flex on a monthly subscription basis. This offer is subject to change. DAZN and its affiliates are not sponsors of this promotion. A DAZN Monthly Flex monthly membership is currently valued at £24.99 per month if purchased separately from DAZN (price correct as at September 2024) You can choose to cancel DAZN at any time (see "Ending the Service" above). If there is any conflict between the Vodafone Terms and the DAZN terms in respect of payment and/or refunds, then the Vodafone Terms shall govern.

9.3 **40% of 2 months of DAZN promo.** Offer dates 2 October 2024 to 30 September 2026. The offer is 40% off DAZN for two months. To receive 40% off the RRP of Monthly Flex subscription, you must sign up to the product through Vodafone. To claim the offer, you must sign up via the link provided in VeryMe Rewards. Under these terms, the subscription will automatically renew after the two-month trial, via a Vodafone charge to bill at a cost of £24.99 per month. You mustn't have a charge to bill bar in place or won't be able to take up the offer. You'll receive notification reminders before the end of the free period, to give you an option to opt out of charge to bill. You can cancel your subscription at any time by going into Vodafone Entertainment Login, clicking Manage subscriptions, then clicking Cancel. You must accept DAZN's terms, which can be found at the end of these terms. Your DAZN subscription will automatically renew after two months at the cost of £24.99 a month, unless you cancel the subscription. Flexible Pass offers are only available once to new DAZN customers. New DAZN Flex account required. After two months, you'll be automatically charged £24.99 a month (price correct as of September 2024) on your Vodafone bill. Offer subject to change. Vodafone Pay monthly customers only. Claim offer via the VeryMe Rewards app and cancel any time at [Vodafone Entertainment Login](#). Only one subscription is allowed per user. You mustn't have a charge to bill bar on your

account. You can't benefit from this subscription if you don't live in the UK or if you've had an offer with DAZN within the last 12 months. All applicants must be aged 18 and over. Promotional discounts are non-transferable, not for resale, not redeemable for cash and valid only for the products or services set out above. Vodafone reserves the right to withdraw, amend or cancel discount offer at any time. We'll use your information to run the promotion and to provide you with your Vodafone mobile service and will only send you future marketing if you've agreed to this. For more information on how Vodafone processes personal data, please read the Vodafone Privacy Portal. We don't allow you to transfer your subscription to someone else and we won't give you cash instead. We won't keep your details after the subscription has ended or send you marketing unless you've agreed to this. While we'll try and fulfil our obligations to run the subscription smoothly, we'll not be responsible if something happens that is beyond our reasonable control. By accepting the subscription, you accept these terms. Our decisions are final, and we reserve the right not to enter into detailed responses to you.

10. Disney+ Package

- 10.1 Disney+ Package Terms of Use (found at <https://www.disneyplus.com/en-gb/legal/subscriber-agreement>) apply in addition to these Vodafone Terms.
- 10.2 You can choose Disney+ Premium Package as your content option as part of certain plans. Subscription required. At the end of your inclusive period, you will automatically be charged the monthly price of £12.99 for Disney+ Premium but can choose to cancel at any time and cancellation will take effect at the end of your billing period. (see "Ending the Service" above).
- 10.3 You can choose to purchase Disney+ Standard with Ads (£4.99 per month) or Disney+ Standard (£8.99 per month) or Disney+ Premium (£12.99 per month). Monthly prices as at November 2024, if purchased separately from Disney. Offers are subject to change. Disney and its affiliates are not sponsors of this promotion. You can choose to cancel your Disney+ Package at any time (see "Ending the Service" above). If there is any conflict between the Vodafone Terms and the Disney terms in respect of payment and/or refunds, then the Vodafone Terms shall govern.
- 12.3 **Disney+ Standard with Ads offer:** Get 3 months of Disney+ Standard with Ads on us. Available to Vodafone pay monthly customers. Subject to availability. Disney+ subscription must be activated within 30 days of selecting offer. To redeem the offer visit vodafone.uk/VodafoneEntertainment and select this offer. Offer available to new and returning eligible Disney+ subscribers. 18 years or over. Subscription required. At the end of the 3-month period, you will automatically be charged the monthly price of £4.99 for Disney+ Standard with Ads. You can cancel your subscription at any time and cancellation will take effect at the end of your billing period. Subscription to the Disney+ service is governed by the Subscriber Agreement available at www.disneyplus.com.

11. XBOX Game Pass Package

- 11.1 XBOX Game Pass Ultimate and PC Game Pass Terms of Use (found at [Xbox Subscriptions Terms & Conditions | Xbox](#)) apply in addition to these Vodafone Terms.
- 11.2 You can choose to purchase an XBOX Game Pass Ultimate (£14.99 per month) and a PC Game Pass (£9.99 per month) membership on a monthly basis. Monthly prices as at March 2025. Offers are subject to change. Microsoft and its affiliates are not sponsors of this promotion. You can choose to cancel your XBOX Game Pass Package at any time (see "Ending the Service" above). If there is any conflict between the Vodafone Terms and the XBOX Game Pass Package terms in respect of payment and/or refunds, then the Vodafone Terms shall govern.

12. General

- 12.1 Third parties own the content of the products contained within the Vodafone Entertainment Package. The content is subject to change, and we are not responsible for the content.
- 12.2 Geographical restrictions: Content may vary or not be available outside the United Kingdom.
- 12.3 Registered Address: Vodafone House, The Connection, Newbury, Berkshire, RG14 2FN, United Kingdom. Registered in England No. 1471587 April 2018.

Content Terms

Netflix Terms and Conditions

The Netflix Terms of Use (found at <https://help.netflix.com/legal/termsofuse>) apply in addition to Vodafone terms. If you are a new Netflix member and have selected Netflix as a standalone monthly subscription through Vodafone, Vodafone will automatically charge the Netflix subscription fee for your chosen plan to your Vodafone bill. You can cancel your Netflix subscription at any time.

Spotify Terms and Conditions

Terms and conditions for Spotify are available at <https://www.spotify.com/uk/legal/end-user-agreement/plain/>

Amazon Prime Terms and Conditions

Terms and conditions for Amazon Prime are available at <https://www.amazon.co.uk/gp/help/customer/display.html?nodeId=201910780>

YouTube Premium Terms and Conditions

Terms and conditions for YouTube are available at
<https://www.youtube.com/t/terms>
https://www.youtube.com/t/terms_paidservice

Discovery+ Basic Terms and Conditions

Terms and conditions for Discovery+ Basic are available at
[discovery-terms-of-use-English.pdf \(wbd.com\)](#)

DAZN Terms and Conditions

Terms and conditions for DAZN Monthly Flex are available at
dazn.com/help/articles/terms-global

Disney+ Package

Terms and conditions for Disney+ Package are available at
<https://www.disneyplus.com/en-gb/legal/subscriber-agreement>

Microsoft Terms and Conditions

Terms and conditions for Microsoft Game Pass are available at
[Xbox Subscriptions Terms & Conditions | Xbox](#)

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