

# Vodafone Together

## Terms and Conditions

1. These terms and conditions ('Terms') apply to Vodafone Limited's ('we,' 'us' or 'our') Vodafone Together proposition. Vodafone Together allows eligible customers to receive a monthly discount ('Vodafone Together Discount') when purchasing an eligible additional plan. The Vodafone Together Discount is only applied on the eligible additional plan.
2. These Terms apply in addition to the Vodafone Pay Monthly Airtime Agreement ('PAYM Agreement') and, where applicable, the Vodafone Home Broadband and Phone terms and conditions (HBB Agreement) and/or the Vodafone 5G Broadband terms and conditions Vodafone '5G Broadband Agreement).
3. Capitalised terms used in these Terms have the meanings given in the PAYM Agreement, HBB Agreement and 5G Broadband Agreement unless otherwise defined below.

### Eligibility and Discount

4. You may be eligible for the Vodafone Together Discount if you're a UK-based customer, purchased directly from Vodafone (and not via a third party) and fulfil the criteria below:
  - i. **Pay Monthly Mobile Additional Plan Discount**

If you have a qualifying Vodafone Pay Monthly ('PAYM') mobile plan, or a Vodafone home broadband ('HBB') plan and you purchase an additional eligible mobile plan, (Eligible Additional Plan) you will receive a monthly discount on it. The amount of the discount depends on the type of additional line mobile plan you purchase — either:

    - a) a SIM-only plan (which includes airtime only), or
    - b) an airtime plan purchased with a device.

The applicable monthly discount is set out below:

Qualifying Plan	Eligible Additional Plan	Monthly Discount (Sim-Only)	Monthly Discount (Airtime purchased with a phone)
24-month Data Limited Airtime Plan	100GB (100mbps max download speeds)	£14	£14
24-month Data Limited Airtime Plan	100GB Xtra (Max speed)		
24-month Unlimited Data Airtime Plan	Unlimited (100mbps max download speeds)	£19	£19
	Unlimited Xtra		
	Unlimited Plus (Euro Roam)		
	Unlimited Premier (Global Roam)		
Home Broadband (Any)	100GB (100mbps max download speeds)	£14	£19* See note above
	100GB		
	Unlimited (100mbps max download speeds)	£19	£19* See note above
	Unlimited Xtra		
	Unlimited Plus (Euro Roam)		
	Unlimited Premier (Global Roam)		

**ii. Home Broadband and 5G Broadband Discount**

If you have a Qualifying Plan and then add an Eligible Home Broadband Plan (standard or Pro) or a Vodafone 5G Broadband 12 month or 24 month plan, you will receive a monthly discount to your eligible Home Broadband or 5G Broadband plan.

Qualifying Plan	Eligible Home Broadband or 5G Broadband Plan	Monthly Discount
Any Pay Monthly Plan	Standard Home Broadband	£2
	Home Broadband Pro	£4
	24 month 5G Broadband plan	£2

**Discount Rules**

- The amount you save depends on the combination of your Qualifying Plan and the Additional Mobile, Home Broadband Plan or 5G Broadband Plan selected.
- We may change the Vodafone Together discount amounts, eligible plans or plan combinations from time to time.
- Changes will not affect discounts already applied to your existing plan, unless these Terms say the discount can be removed.

8. The discount will remain on the customers PAYM plan for 27 months for Sim Only or 39 months for airtime plans purchased with a phone. The clause is subject to the discount removal in the 'Discount Removal' clause below as well as these Terms as a whole.
9. A maximum of ten (10) Additional Mobile Plans per customer account may benefit from the Vodafone Together Discount, subject to eligibility.
10. All additional plans are subject to our standard credit check.

#### Application and Continuity of Discount

11. The Vodafone Together Discount:
  - i. Applies only to new Additional Mobile Plans, Home Broadband Plans or 5G Broadband Plans purchased while a Qualifying Plan is active on your account.
  - ii. Does not apply retrospectively to existing plans.
  - iii. Will continue to apply to existing Additional Mobile Plans, Broadband Plans and 5G Broadband Plans for the duration mentioned in these terms even if the Qualifying Plan is removed from your account.
12. Changing your Qualifying Plan
  - i. If you remove your Qualifying Plan and do not have another eligible one:
    - a. New plans will not benefit from the Vodafone Together Discount.
    - b. Existing plans will retain the discount for their minimum term.
  - ii. If you switch to another eligible plan:
    - a. That plan becomes your new Qualifying Plan.
    - b. New Additional Plans will be eligible for the discount.
    - c. The new Qualifying Plan itself will not receive the discount.

#### Discount Removal

13. The Vodafone Together Discount will be removed if:
  - i. You change your Additional Mobile, Home Broadband or 5G Broadband Plan to one that is not eligible.
  - ii. You transfer the Additional Plan to another person via a transfer of ownership.

#### Other Discounts and Promotions

14. The Vodafone Together Discount cannot be combined with other promotional offers or discounts.
15. If multiple discounts apply, the Vodafone Together Discount will take precedence for the Additional Plan.
16. This does not affect whether your Qualifying Plan can benefit from a different promotional offer or discount.
17. The Vodafone Together Discount will be applied to the original price of your Additional Mobile or Broadband Plan. However, it won't cover any future price increases that Vodafone may implement as per your plan's terms. This means that when your plan's price goes up each year, the increase won't be discounted.

#### General Terms

18. We will not be liable or responsible to you for any failure or delay in providing the services or meeting any of our obligations under these Terms caused by events outside of our reasonable control or due to our compliance with any applicable laws or regulations.
19. We reserve the right to withdraw or make amendments to the Vodafone Together Discount offer in the event of unforeseen circumstances including without limitation pandemics (e.g. COVID-19), decisions by our suppliers, changes to laws, regulations or orders or acts of God. In the event of any such amendments, neither we nor our suppliers shall be liable to you for any costs, expenses or other losses resulting from such amendments.
20. Nothing in these Terms shall exclude or limit our liability for (i) death or personal injury caused by our negligence (as such term is defined by the Consumer Rights Act 2015); (ii) fraud; or (iii) any liability which cannot be excluded or limited under applicable law.

21. We may change these Terms at any time. We'll tell you beforehand where any change is likely to materially disadvantage you.
22. If you would like to complain, please see our complaints page for more information: [www.vodafone.co.uk/help-and-information/complaints/code-of-practice](http://www.vodafone.co.uk/help-and-information/complaints/code-of-practice)
23. These Terms will be governed by and interpreted in accordance with English law and you and we both consent to the non-exclusive jurisdiction of the English courts.

**Who are we?**

Vodafone Limited. Vodafone House, The Connection, Newbury, Berkshire, RG14 2FN, United Kingdom. Registered No. 1471587.