Your Price Plan

Vodafone Home Broadband and Phone

Consumer Customers – Prices effective from 12th November 2026

Vodafone Home Broadband and Phone - Your Price Plan

The Vodafone Home Broadband and Phone Terms and Conditions (the "**Broadband Terms**") apply to Vodafone Home Broadband and Phone Services. These can be found at www.vodafone.co.uk/terms.

A full long-form version of this Vodafone Home Broadband and Phone Price Plan ("**Price Plan**") (which includes a complete list of all our premium rate and international call costs and charges) can be found on our website at www.vodafone.co.uk/callchargeguide.

All capitalised words which are used in this Price Plan but are not defined shall have the meaning given to them in the Broadband Terms.

Price disclaimer: Whilst we do everything, we can make sure that all our prices and charges are accurately reflected across all our documentation and other materials, including this Price Plan, occasionally inconsistencies may occur.

VAT: All charges quoted in this Price Plan are inclusive of VAT, if VAT applies.

Please note: In the event of conflicting pricing information, the latest Price Plan available at www.vodafone.co.uk/priceguide (in PDF format) shall apply.

If you signed up to a Price Plan before the date stated above one of our previous Price Plans will apply. You can find our previous Price Plans at: www.vodafone.co.uk/priceguide.

1. Vodafone Home Broadband and Phone Plans

The tables below show the monthly prices for Vodafone Home Broadband and Phone plans, which vary depending on your chosen broadband technology and the network provider that delivers the technology to your address.

Some broadband plans include landline. If you choose to include landline in your broadband plan, you will be charged £3.00 per month for line rental. If you had a landline attached to your broadband plan before 25th August 2026, you will continue to receive line rental at £0.00, including when upgrading your plan. Plans including line rental do not include any inclusive home phone calls unless you add this to your plan.

Your monthly price will increase annually on 1st April by £3.50 (excludes Vodafone Essentials Broadband). For more details, see the *Annual Price Increase* section below.

24-month plans

Part Fibre									
Plan	**Fibre1**	**Fibre 2**							
Standard	£35.00	£33.00	-	-	-	-	-	-	-
Pro 2	£45.00	£43.00	-	-	-	-	-	-	-
Full Fibre – Open Reach									
Plan	**-**	**-**	**74**	**150**	**500**	**910**	**1.6GB**	**1.8GB**	**2.2GB**
Standard	-	-	£35.00	£31.50	£36.50	£37.50	£48.00	-	-
Pro 3	-	-	£48.00	£44.50	£46.50	£47.50	£58.00	-	-
Pro 4	-	-	£48.00	£44.50	£46.50	£47.50	£58.00	-	-
Full Fibre – City Fibre									
Plan	**-**	**-**	**80**	**150**	**500**	**910**	**1.6GB**	**1.8GB**	**2.2GB**

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Standard	-	-	£33.00	£29.00	£35.00	£31.00	-	£40.00	£40.00
Pro 3	-	-	£46.00	£42.00	£45.00	£41.00	-	£50.00	£50.00
Pro 4	-	-	£46.00	£42.00	£45.00	£41.00	-	£50.00	£50.00
Full Fibre – Community Fibre									
Plan	**-**	**-**	**80**	**150**	**500**	**910**	**1.6GB**	**1.8GB**	**2.2GB**
Standard	-	-	£34.00	£31.50	£36.00	£37.50	-	-	£56.00
Pro 3	-	-	£47.00	£44.50	£46.00	£47.50	-	-	£66.00
Pro 4	-	-	£47.00	£44.50	£46.00	£47.50	-	-	£66.00

Super WiFi	Add Vodafone Super WiFi to a standard 24-month plan for an additional £7.00 per month.
Vodafone TV	Add Vodafone TV to an eligible 24-month broadband plan with speeds above 1Gbps for an additional £10.00 per month.
TV+Netflix	Add Vodafone TV with Netflix to an eligible 24-month broadband plan for an additional £12.00 per month.
TV+Netflix+HBO Max	Add Vodafone TV with Netflix and HBO Max to an eligible 24-month broadband plan for an additional £17.00 per month.

12-month standard plans

We offer the following 12-month standard plans to all customers. For more information, please contact us using 191 on your Vodafone mobile or 0333 304 0191 from a non-Vodafone device (standard call charges apply).

	Part Fibre	**Full Fibre**	
Plan	**Fibre 1**	**Fibre 74**	**Fibre 80**
Standard	£42.00	£42.00	£42.00

Vodafone Essentials Broadband plan:

We offer the following 12-month plan to customer receiving eligible government benefits. No early termination charges will be applied if you need to change or cancel your plan during your minimum period. This plan is available across all fibre technologies, which vary according to your home address.

Plan	**Fibre 2 Essentials**
Standard	£25.00

For more information on Vodafone Essentials Broadband see: www.vodafone.co.uk/broadband/essentials-broadband.

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Important information about Vodafone Home Broadband and Phone charges

One off charges:

a) **Connection Charge:** Standard installation charge for new line provisions is £0.00.

b) **Router Charge:** There are no router charges applicable when purchasing Vodafone Home Broadband (including Vodafone Essential Broadband).

c) **Upfront charges:** May apply and will be communicated in your service confirmation letter.

Other pricing/charges:

a) **Line Rental:**

i. for customers who had a landline attached to their broadband plan before 25th August 2026, the line rental charge is £0.00 per month;

ii. for customers who choose to include landline in their broadband plan from 25th August 2026, the line rental charge is £3.00 per month.

Details of our call charges and how we calculate and round up call charges can be found below in this Price Plan.

b) **Out-of-contract pricing:** Any discounts, promotions, or special offers that applied during your minimum term will automatically end when your minimum term ends. We will notify you of the out-of-contract pricing for your plan before your minimum term ends, using the Price Plan applicable at that time.

c) **Monthly in contract discounts:** Occasionally, we offer discounts on Vodafone Home Broadband and Phone plans through our direct and third-party affiliate sales channels. As a result, the prices listed in the tables above may not reflect the price you are paying for your plan. Please refer to your contract summary, service confirmation letter, or Vodafone account for the accurate price of your plan. If you are unsure, please contact us.

d) **Annual Price Increase:** Your monthly home broadband plan charge will increase annually on 1 April by £3.50. Out of bundle charges will increase annually on 1 April by the Consumer Price Index (CPI) rate published in January of that year plus an additional 3.9%. If the CPI rate is negative, this will be ignored but the additional 3.9% will still apply. Charges for extras may increase annually. We will notify you of the amount at least 30 days before any change takes effect. The Annual Price Increase does not apply to Vodafone Essentials Broadband plans.

Existing Customer Discounts (Vodafone Together)

You may be eligible for a Vodafone Together discount on your Home Broadband plan if you have an eligible Pay Monthly Plan. To check if you're eligible, please visit: www.vodafone.co.uk/vodafonetogether.

2. Vodafone Home Phone Rates and Charges

Standard calling charges

These rates apply to customers who have a landline included in their broadband plan.

These rates are set out below as price per minute for making a call from your landline. These rates are for standard calling charges as price per minute and are charged on top of your monthly broadband price (and, if applicable, your line rental charge). For a full list of charges please go to www.vodafone.co.uk/callchargeguide.

	Call connection charge	Daytime	Evening	Weekend

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UK landlines (numbers beginning with 01, 02 and 03)	19p	11.5p	11.5p	11.5p
UK mobiles	19p	13p	13p	13p
0800 and 0808 (Freephone numbers)	Free	Free	Free	Free
International calls	19p	Search for 'international calls' in our Price Plan for charges.		

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Home Phone Extras	Monthly Charge
Evening & Weekend Calls	£6.00
Anytime Landline & Mobile Calls	£10.00
International 300	£7.00

Please note: You must keep a Home Phone Extra for at least 30 days. Customers on Xtra packages will receive Anytime Landline & Mobile Calls as standard.

Home Broadband Extras	Monthly Charge
Content Control	Free
Static IP	Free

Please note: If you have requested a static IP address the address allocated by us to you is for use only in connection with your Vodafone Broadband and all rights in this address belongs to Vodafone and will revert to Vodafone on termination of this Agreement. If you move house, we may need to issue you with a new static IP address.

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Inclusive Calling Periods

Your Price Plan may include some calls to certain numbers at particular times of the day. This is how we define these times:

- 'Daytime' is 7am – 7pm, Monday to Friday
- 'Evening' is 7pm – 7am, Monday to Friday
- 'Weekend' is all day Saturday and Sunday (midnight Friday – midnight Sunday) Please note that bank holidays are treated as normal weekdays.

International 300

International 300 includes 300 minutes per month to the following destinations:

- Andorra
- Argentina
- Australia
- Austria
- Azores
- Bangladesh (incl. Mobile)
- Belgium
- Bulgaria
- Canada (incl. Mobile)
- Canary Islands
- China (incl. Mobile)
- Croatia
- Cyprus
- Czech Republic
- Denmark
- France
- Germany
- Greece
- Hong Kong
- Hungary
- Iceland
- India (incl. Mobile)
- Ireland
- Israel
- Italy
- Japan
- Korea South
- Luxembourg
- Madeira
- Malaysia
- Malta
- Martinique
- Netherlands
- New Zealand
- Poland
- Portugal
- Puerto Rico (incl. Mobile)
- Romania
- Singapore (incl. Mobile)
- Slovakia
- Slovenia
- Spain
- Sweden
- Taiwan
- Thailand (incl. Mobile)
- USA (incl. Mobile)

Any unused minutes will not be carried over to the next billing period. Minutes above 300 will be charged at standard international calling rates plus prevailing call connection charge.

3. Vodafone Home Phone Features

Feature (included within Line Rental)	Charges
Last Calling Number (1471)	Free
Last Calling Number Return (1471-3)	10p/use
Number Conceal (141)	Free
Permanent Number Conceal	Free*
Present Withheld Number (1470)	Free
Remove Last Calling Number (1475)	Free
3-Way Calling	30p/use*
Ring Back When Free	10p/use*

*Not available on our Part Fibre or Full Fibre broadband plans.

Please note: For 3-Way Calling, whoever starts the call pays for the call. To keep a 3-Way call open you must stay on the line. When you hang up, the other two callers will be disconnected.

Feature (available on request)	Charges
Caller Display	Free
Free Voicemail	Free*
Voicemail Plus	£2.65/month*

Call Management Bundle (available on request)	Charges
Call Management Bundle: Anonymous Caller Rejection, Call Divert and Call Waiting	£2.50/month*

*Not available on our Part Fibre or Full Fibre broadband plans.

Please note: For Call Divert, call charges for the diverted part of the call may apply as per your Vodafone Home Broadband and Phone Services plan and add-ons.

4. Vodafone Home Broadband and Phone Service & Maintenance charges

Description	Charges

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Missed engineer appointment charge (Please note, we reserve the right to apply this charge)	£110.00
Amend Order (prior to install)	£15.00
Late cancellation of order - any time or day after 12pm (noon) two working days before your scheduled visit	£60.00
Connection Charge (new line provision)	£0.00
Connection Charge (for Fibre only)	£0.00
Fault within customer premises - first hour charge	£115.00
Fault within customer premises - hourly charge (chargeable after the first hour)	£52.00
Customer requested service visit - phone socket relocation	£130.00
Customer requested service visit - additional phone socket relocation	£65.00
Replacement Vodafone Broadband router	£72.00
Failure to return Apple TV 4K (2017) (for cancelled orders)/ returned in damaged state (other than fair wear and tear)	£179.00
Failure to return Vodafone Broadband router (for cancelled orders)/returned in damaged state (other than fair wear and tear)	£99.00
Failure to return Vodafone Broadband Ultra Hub router (for customers on Pro II plans) (for cancelled orders)/returned in damaged state (other than fair wear and tear)	£199.00
Failure to return WiFi Booster/ returned in damaged state (other than fair wear and tear) – charge per WiFi Booster	£40.00
Failure to return Broadband Back-up equipment/ returned in damaged state (other than fair wear and tear)	£40.00
Special Fault Investigation	£150.00
and/or + Special Fault Investigation - Internal wiring issue	£35.00
and/or + Special Fault Investigation - Internal equipment issue	£22.00
Transfer of account ownership	£20.00
Home phone number change	£45.00
Vodafone Broadband router charge	£0.00
Vodafone Broadband router P&P	£0.00

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5. Administrative and Late Payment Charges

Description	Charge
Itemised Paper Bill Charge	£2.50 per month
Bill Copy	£2.50 (charge for each copy)
Late Payment	£5.00 (for each late payment)

6. Early Termination Fee

a) Under the Broadband Terms an Early Termination Fee may apply to you when you cancel your Vodafone Home Broadband and, if applicable, Phone Price Plan during your minimum period (while still in contract with us).

b) Your Early Termination Fee will be calculated as 80% of the monthly price of your Vodafone Home Broadband and, if applicable, Phone Price Plan (including any landline add-on charges), minus any applicable discounts, multiplied by the number of months remaining in your minimum period at the time you give us notice to terminate your Agreement.

c) We will apply any discount you are eligible for following cancellation to your Early Termination Fee (subject to any requirements for such discounts).

For disconnections completed, any Early Termination Fee will include VAT.

How we calculate your Early Termination Fee

Your Early Termination Fee will be calculated as 80% of the monthly price of your Vodafone Home Broadband and Phone Price plan (minus any applicable discounts) multiplied by the number of months remaining in your minimum period at the time you give us notice to terminate your Agreement.

For example:

Example: FF2 Plan (£30/month, £5 discount) ETF = [(£30 - £5) × 80%] × 5 months = £100 If you'd like to know how much your Early Termination Fee will be at any time during your minimum period, please contact us.

7. Direct Dialled Call Charges

Call charges are in pence per minute; with a charging period determined by the time you are connected to the network. If the price point is published as price per minute (ppm) then charging is rounded up to the nearest minute. Fixed fee charges are not rounded as these are not based on call duration.

Call durations are accurate to the nearest second.

The rates set out in the Call Charge Guide at www.vodafone.co.uk/callchargeguide only apply in respect of out of bundle usage.

Any inclusive minutes purchased via one of our Home Phone Extras are subject to a 60-minute maximum duration per call. Standard call charges apply if you exceed the 60-minute maximum duration. To continue making inclusive calls simply hang up and redial before the 60 minutes.

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Please be aware of any manufacturer specific issues which may affect your call charges (such as your home phone manufacturer). For more information, please refer to your device's manufacturer documentation.

Details of our call charges and how we calculate and round up call charges can be found in our Call Charge Guide at www.vodafone.co.uk/callchargeguide.

8. Vodafone Home Phone Services

Call costs: Details of our call costs are set out in the detailed Price Plan. The most up to date version can be found at www.vodafone.co.uk/callchargeguide.

We will publish these changes on our website, so please check www.vodafone.co.uk/callchargeguide regularly. The changes will take effect when posted on the website. Further terms may apply, see www.vodafone.co.uk/priceguide for details.

Evening & Weekend Calls: We apply all-inclusive tariffs to the first 60 minutes of UK landlines only (for numbers beginning 01, 02, 03) which you dial directly starting on weekday evenings and throughout the weekend. Please see details of our all-inclusive calling periods above.

If you wish to avoid additional call charges you should re-dial before 60 minutes have passed. Standard call charges apply if you exceed the 60-minute call cap. Further details of call charges and Broadband fees can be found in this Price Plan and at www.vodafone.co.uk/broadband.

Anytime Landline & Mobile: We apply all-inclusive tariffs to the first 60 minutes of UK landlines (numbers beginning 01, 02, 03) and UK mobile numbers (numbers beginning with 07) which you dial directly. Anytime calls can be made during daytime, evening & weekend periods. Inclusive calls are to UK mobiles only (this does not include other numbers that begin with 07 such as personal numbers, Wi-Fi services etc.) Please note this comes as standard with the Xtra packages.

If you wish to avoid additional call charges you should re-dial before 60 minutes have passed. Standard call charges apply if you exceed the 60-minute call cap. Full details of call charges and Broadband fees can be found in this Price Plan and at www.vodafone.co.uk/broadband.

International 300: Includes 300 minutes of calls to landlines to pre-defined international destinations and calls to mobiles to limited destinations each month (see below for a list of included countries). Minutes above 300 will be charged at standard international calling rates plus prevailing call connection charge. You must keep your International 300 package for at least 30 days. Available to Vodafone Home Broadband and Phone customers only.

We reserve the right to vary the inclusive minutes and/or the countries included within the International 300 package. We will publish these changes on our website, so please check www.vodafone.co.uk/broadband regularly. The changes will take effect when posted on the website. Further terms and conditions may apply, see www.vodafone.co.uk/broadband for details. Inclusive destinations: Andorra, Argentina, Australia, Austria, Azores, Bangladesh (incl. Mobile), Belgium, Bulgaria, Canada (incl. Mobile), Canary Islands, China (incl. Mobile), Croatia, Cyprus, Czech Republic, Denmark, France, Germany, Greece, Hong Kong, Hungary, Iceland, India (incl. Mobile), Ireland, Israel, Italy, Japan, Korea South, Luxembourg, Madeira, Malaysia, Malta, Martinique, Netherlands, New Zealand, Poland, Portugal, Puerto Rico (incl. Mobile), Romania, Singapore (incl. Mobile), Slovakia, Slovenia, Spain, Sweden, Taiwan, Thailand (incl. Mobile), USA (incl. Mobile)

Number transfer: Our ability to transfer your number is subject to availability.

Last number call back: Where a charge applies for using 1471 Call Return feature the cost is detailed in this Price Plan, plus any standard call connection and pence per minute rates.

3 Way Calling: Where a charge applies for using the 3 Way Calling feature the cost is detailed in this Price Plan, plus the standard call connection and pence per minute rates.

Subscription features: Where a feature or feature bundle attracts a monthly subscription charge, you must retain the feature for a minimum of 30 days. Costs are detailed in this Price Plan.

9. Vodafone Broadband Services

Broadband and Wi-Fi Speeds: Any Vodafone broadband speeds referred to in this Price Plan, on our website or any of our other materials are maximum download speeds.

Broadband speeds are dependent on all hardware, computing and other equipment components meeting certain minimum specifications, being fully functional and working at full speed.

The range of wireless equipment can vary according to the layout of your home. Other factors can also impact internet speeds, such as distance of your home from the network exchange, the number of people using the internet, the level of use of the internet and other environmental and technological influences.

Please refer to our www.vodafone.co.uk/priceguide within our service pack for further information.

Vodafone Broadband router: We will provide a Vodafone Broadband router to any new customers who wish to take our Vodafone Home Broadband and Phone Services (subject to successful Vodafone Home Broadband and Phone Services availability checks and credit checks). To connect wirelessly to the router, your equipment will need to have wireless compatibility in order to be able to access the internet.

Downloading third party content: A copyright owner's permission may be required for downloading protected content. Downloading protected content without the copyright owner's consent may constitute a criminal offence. Further details are contained in our Vodafone Home Broadband and Phone Acceptable Use Policy at www.vodafone.co.uk/broadband.

Content Controls: Content Controls are currently available to all Vodafone Broadband customers. Content Controls will be automatically set to off as default. Users can choose and change their Content Control settings at any time by accessing their account via www.vodafone.co.uk/myvodafone. Content Control may not block all unsafe or inappropriate online content and is intended only to assist parents with keeping their family safe online. Vodafone accepts no responsibility for personal online activity.

Third party anti-virus software: Whilst Vodafone recommends the use of anti-virus software, we are not responsible for its performance or any impact which it may have to your systems, equipment or any materials stored on those systems or equipment. Please refer to the End User License Agreement with the relevant third-party anti-virus software provider.

Pre-order window: The pre-order window is defined as the period prior to the network being available in each geographical area. During this period Vodafone may offer a discount on installation costs.

Non-standard installation: Where over15 metres of fibre is required to connect your premise to the network, a non-standard installation fee may be payable. We will confirm at point of sale which installation is applicable to you.

Returns Policy: Our Vodafone Home Broadband and Phone Delivery and Returns Policy (including details relating to your Cooling Off Period) can be found at www.vodafone.co.uk/broadband (and will be referenced in the FAQ section of our website).

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