

Vodafone Entertainment – Terms and Conditions

Call 03333 043 222 or email disability.access@vodafone.co.uk for a large print, braille, audio CD or dyslexia-friendly version of this document.

The following Vodafone Entertainment terms and conditions (the “Terms”) apply to Vodafone customers who either:

- purchase a Pay Monthly Vodafone Entertainment plan; or
- add an entertainment subscription to their bill via the Add to Plan feature.

In addition to these Terms, the following terms and conditions apply to your use of services provided by Vodafone and its entertainment partners:

- For Consumers and Small Business Customers: The Pay monthly Airtime terms or Home Broadband terms, and your welcome letter/ welcome email (“Service Agreement”)
- For Medium Business Customers: The Price Plan Guide, Commercial Terms, Mobility Service Terms, and General Terms (“Medium Business Service Terms”)
- Any terms and conditions provided by the relevant third-party entertainment provider (“Entertainment Provider Terms”)

In case of any discrepancies between these Terms, the following order of precedence shall apply:

- i. the Service Agreement (or Medium Business Service Terms, as applicable)
- ii. these Terms
- iii. the Entertainment Provider Terms

These Terms are divided into the following sections:

- A. Vodafone Entertainment plan – Terms and conditions
- B. Add to Plan - Terms and conditions
- C. Entertainment Provider Terms
- D. Promotional offer – Terms and conditions

A. Vodafone Entertainment plan – terms and conditions

What is a Vodafone Entertainment plan?

A Vodafone Entertainment plan is a Pay monthly Airtime Plan that includes an option to choose an entertainment subscription from a third-party provider (“Entertainment Package”).

Eligibility

To be eligible for a Vodafone Entertainment plan, a customer must be a UK resident with a UK billing address and fall into one of the following categories:

- **Consumer Customers:** an individual who takes out an eligible Pay Monthly Airtime Plan for personal use
- **Small Business Customers:** a business with fewer than 10 employees or connections who take out an eligible Pay Monthly Airtime plan
- **Medium Business Customers:** A business with 1 to 249 employees that contract via the Medium Pricing Guide or take out a Business Airtime plan.

Cost and duration of an Entertainment Package

If your plan includes an Entertainment Package, you can choose one subscription from a third-party entertainment provider as part of the plan at no additional cost. Unless specified otherwise, the Entertainment Package will automatically expire after the minimum period of your plan. After this period, you will be charged the current retail price for the Entertainment Package, but you can cancel at any time. Please refer to the *Entertainment Provider Terms* below for more details. All prices quoted in these Terms include VAT.

Upgrading your plan

If you upgrade your Vodafone Entertainment plan before the end of the minimum period, you will lose access to your chosen Entertainment Package from the date of the upgrade. However, if you upgrade to another Vodafone Entertainment plan, you will have the option to select a new Entertainment Package.

Ending your Vodafone Entertainment plan

If you wish to cancel or change your Vodafone Entertainment plan (also referred to as a 'return'), you must inform us within 14 days from the date you receive your order ("Cancellation Period"). For details on how to make a change or return, see www.vodafone.co.uk/returns

If you cancel your order before the end of the Cancellation Period and we have already started providing you with any of our services, you will need to pay for any line rental (including extras and/or add-on services) on a pro rata basis. You will also need to pay for any use of the services not covered by the line rental (such as international calls, roaming, premium rate calls) up to the date your service is disconnected.

You may cancel your Entertainment Package at any time. However, you will not be able to select another Entertainment Package from a different third-party entertainment provider during your minimum period.

General

Availability of the Entertainment Packages may vary and might not be accessible outside the United Kingdom. The content within these packages is owned by third parties and is subject to change. Vodafone is not responsible for the content.

B. Add to Plan – terms and conditions

What is Vodafone's Add to Plan?

With Vodafone's Subscription+ platform, eligible Vodafone customers can conveniently add a monthly entertainment subscription from third-party providers ("Monthly Subscription") to their monthly Vodafone bill using the Add to Plan feature.

Even if you already have a Vodafone Entertainment plan with an inclusive Entertainment Package like Prime, you can still add other Monthly Subscriptions via Add to Plan.

Eligibility

Pay monthly customers are eligible to add the cost of a Monthly Entertainment Plan to their monthly

Vodafone bill via the Add to Plan feature. From time to time, other Vodafone customers may become eligible to use the Add to Plan feature. For an up-to-date list of which customers are eligible to use the Add to Plan feature, see: <https://vodafone.uk/entertainment>

Cost and duration of a Monthly Subscription

When the cost of a Monthly Subscription is added to your monthly Vodafone bill using the Add to Plan feature, the cost will be confirmed at the time of purchase.

If you choose a Monthly Subscription that includes a free or low-cost trial, the full monthly subscription cost will be added to your next Vodafone bill once the trial period ends. We will notify you when the trial period is nearing its end.

Ending the Monthly Subscription

If you have added a Monthly Subscription to your Vodafone bill via Add to Plan, you can cancel it by contacting Vodafone at any time. The cancellation will take effect from the next monthly anniversary of your subscription date, unless you cancel less than 48 hours before your next monthly anniversary date, in which case the cancellation will take effect from the following monthly anniversary.

To cancel your Monthly Subscription, please visit <https://vodafone.uk/entertainment> for mobile customers and <https://offers.vodafone.com/subscriptionplus/gb/cable> for Home Broadband customers. Please note, if you have taken out a monthly subscription and pay the third-party provider directly, please contact the relevant provider for details on how to cancel.

General

Depending on your Vodafone plan (e.g., Pay monthly or Home Broadband), you may be eligible to add a Monthly Subscription to your Vodafone bill. This list of available packages may be updated periodically, and there may be instances where certain packages are not available for specific plans. In such cases, the Monthly Subscription will not be accessible via the Add to Plan feature.

Availability of the Monthly Subscriptions may vary and might not be accessible outside the United Kingdom. The content within these packages is owned by third parties and is subject to change. Vodafone is not responsible for the content.

C. Entertainment Provider Terms

The terms of the following third-party entertainment providers, as set out in this section, apply in addition to these Vodafone Entertainment Terms and Conditions when you select and access their service through a Vodafone Entertainment plan or via the Add to Plan feature.

- i. Vodafone Entertainment plan inclusive Entertainment Packages

Disney+

You can choose a Disney+ Standard subscription to be included in your plan for the duration of your minimum period. When the minimum period ends, your plan will automatically renew with a monthly charge of £9.99 pm (as of 5 November 2025) unless cancelled. Monthly prices apply if purchased separately from Disney. The monthly charge will be added to your bill. Subscription required. You can

cancel any time, and cancellation will take effect at the end of your billing period. A compatible device with internet is required. Entertainment Package and monthly cost may vary. Disney and its affiliates are not sponsors of this promotion.

Disney+ terms and conditions: <https://www.disneyplus.com/en-gb/legal/subscriber-agreement>

Prime

A Prime membership is currently valued at £8.99 a month if purchased separately on Amazon (price correct as of December 2023). Amazon, Prime and all related logos are trademarks of Amazon.com, Inc. or its affiliates. You can choose Prime as your Entertainment Package option as part of certain plans. From 5 Feb 2024, Prime Video (shows and movies) will include limited advertisements. At the end of your plan, you will be charged at the current retail price for Prime but can choose to cancel at any time. Prime and its affiliates are not sponsors of this promotion.

Prime terms and conditions: [Amazon Prime Terms and Conditions - Amazon Customer Service](#)

ii. Add to Plan Monthly Subscriptions

Depending on the Vodafone plan that you have (i.e., Pay monthly, Pay as you go, or Home Broadband), you may be able to add one of the following Monthly Subscriptions to your Vodafone bill. This list may be updated from time to time, and there may be times where we cannot offer a specific Monthly Subscription on certain plans. Where this is the case, the Monthly Subscription will not be available for you to add via the Add to Plan feature.

You can cancel a Monthly Subscription at any time (see **Ending the Monthly Subscription** above). In case of any conflict between Vodafone's Terms and the terms of third-party entertainment providers regarding payment or refunds, Vodafone's Terms will take precedence.

Crime+Investigation

You can choose to purchase Crime+Investigation subscription on a monthly basis. This offer is subject to change. Hearst Network UK and its affiliates are not sponsors of this promotion. A Crime+Investigation monthly membership is currently valued at £4.99 if purchased separately from Hearst Network UK (price correct as of April 2025).

Crime+Investigation terms and conditions: <https://www.crimeandinvestigation.co.uk/app-terms-and-conditions>

DAZN

You can choose to purchase DAZN Monthly Flex on a monthly subscription basis. A DAZN Monthly Flex monthly membership is currently valued at £25.99 a month if purchased separately from DAZN (price correct as of February 2026). DAZN and its affiliates are not sponsors of this promotion.

DAZN terms and conditions: dazn.com/help/articles/terms-global

discovery+

You can choose to purchase discovery+ on a monthly subscription basis. A discovery+ monthly

membership is currently valued at £3.99 a month if purchased separately from discovery+ (price correct as of January 2026). discovery+ and its affiliates are not sponsors of this promotion.

discovery+ terms and conditions: [discovery-terms-of-use-English.pdf \(wbd.com\)](#)

Disney+

You can choose to purchase Disney+ Standard with Ads for £5.99 a month, Disney+ Standard for £9.99 a month, or Disney+ Premium for £14.99 a month. Monthly prices apply as of November 2025. Offers are subject to change. Disney and its affiliates are not sponsors of this promotion.

Disney+ terms and conditions: <https://www.disneyplus.com/en-gb/legal/subscriber-agreement>

Microsoft

You can choose to purchase an XBOX Game Pass Ultimate for £22.99 a month and a PC Game Pass for £13.49 a month. Prices correct as of 14 January 2026. Offers are subject to change. Microsoft and its affiliates are not sponsors of this promotion.

Microsoft Game Pass terms and conditions: [Xbox Subscriptions Terms & Conditions | Xbox](#)

Netflix

If you are a new Netflix member and have selected Netflix as a standalone monthly subscription through Vodafone, Vodafone will automatically charge the Netflix subscription fee for your chosen plan to your Vodafone bill. Netflix and its affiliates are not sponsors of this promotion.

Netflix terms and conditions: <https://help.netflix.com/legal/termsofuse>

Prime

A Prime membership is currently valued at £8.99 a month if purchased separately on Amazon (price correct as of December 2023). Amazon, Prime and all related logos are trademarks of Amazon.com, Inc. or its affiliates. Prime and its affiliates are not sponsors of this promotion.

Prime terms and conditions: [Amazon Prime Terms and Conditions - Amazon Customer Service](#)

Spotify

You can choose to purchase Spotify Premium on a monthly subscription basis. A Spotify Premium membership is currently valued at £12.99 a month if purchased separately on Spotify (price correct as of December 2025). Spotify and its affiliates are not sponsors of this promotion.

Spotify terms and conditions: <https://www.spotify.com/uk/legal/end-user-agreement/plain/>

YouTube Premium

You can choose to purchase YouTube Premium on a monthly subscription basis. A YouTube Premium membership is currently valued at £12.99 a month if purchased separately on YouTube (price correct as of September 2023) ('Current Retail Price'). All payments for the YouTube Premium standalone subscriptions provided under Vodafone's Terms are to Vodafone. Google LLC and its affiliates are not sponsors of this promotion.

YouTube terms and conditions: <https://www.youtube.com/t/terms> and

https://www.youtube.com/t/terms_paidservice

Vodafone Limited. Registered address: Vodafone House, The Connection, Newbury, Berkshire, RG14 2FN, United Kingdom. Registered in England No. 1471587

Version: 13 April 2026

D. Promotional and Offer terms

Entertainment Package Partner	Promotional offer	End date
Amazon	<p>Prime offer: 3 months for £1. Offer available to Vodafone Pay monthly and Home Broadband customers, who are over 18 and a UK resident. Subject to availability. Amazon account and subscription required. Existing Prime subscribers or those that have had a Prime free trial in the last 12 months are not eligible. After 3 months, your subscription will automatically renew for a monthly price of £8.99. Your monthly charge will be added to your bill unless cancelled. You can opt-out or cancel any time, including before the end of the 3-month period. Full offer terms at www.vodafone.co.uk/terms, these terms are in addition to the standard terms of service for your plan. Prime and its affiliates are not sponsors of this promotion. Your Amazon account and subscription are governed by agreements with Amazon available here: https://www.amazon.co.uk/gp/help/customer/display.html?ref=hp_left_v4_sib&nodeId=GLSBYF_E9MGKKQXXM</p>	Ongoing
Crime+Investigation	<p>Crime+Investigation offer: 3-month free trial. Offer available to Vodafone mobile customers, who are over 18 and a UK resident. At the end of 3 month Offer period, you'll be automatically opted into a paid monthly subscription (currently priced at £4.99 a month. Price correct as of June 2025). You can opt out or cancel anytime, including before the end of the 3-month period. Hearst Network UK and its affiliates are not sponsors of this promotion.</p>	Ongoing
DAZN	<p>DAZN Monthly Flex offer: 40% off 2 months of DAZN promo. Offer dates: 2 October 2024 – 30 September 2026. The offer is 40% off DAZN (charged at £15.59 a month) for two months. To receive 40% off the RRP of the Monthly Flex subscription, you must sign up to the product through Vodafone. Under these terms, the subscription will automatically renew after the two-month trial, via a Vodafone charge to bill at a cost of £25.99 a month, unless you cancel the subscription. You mustn't have a charge to bill bar in place or won't be able to take up the offer. You'll receive notification reminders before the end of the free period, to give you an option to opt out of charge to bill.</p>	2 October 2024 – 30 September 2026

	<p>You can cancel your subscription at any time by going into Vodafone Entertainment Login, clicking Manage subscriptions, then clicking Cancel. You must accept DAZN's terms, which can be found at the end of these terms. Flexible Pass offers are only available once to new DAZN customers. New DAZN Flex account required. Offer subject to change. Vodafone Pay monthly customers only. Claim offer via VeryMe Rewards, located in the My Vodafone app, and cancel any time at https://vodafone.uk/entertainment</p> <p>Only one subscription is allowed per user. You can't benefit from this subscription if you don't live in the UK or if you've had an offer with DAZN within the last 12 months. All applicants must be aged 18 and over. DAZN and its affiliates are not sponsors of this promotion.</p>	
Disney	<p>Disney+ Standard with Ads offer:</p> <p>Offer dates: 28 August 2025 – 29 July 2026. Get 3 months of Disney+ Standard with Ads on us. Available to Vodafone Pay monthly customers. Subject to availability. Disney+ subscription must be activated within 30 days of selecting offer. To redeem the Offer, visit https://vodafone.uk/entertainment and select this offer. Offer available to new and returning eligible Disney+ subscribers. 18 years or over. Subscription required. At the end of the 3-month period, you will automatically be charged the monthly price of £5.99 for Disney+ Standard with Ads. You can cancel your subscription at any time and cancellation will take effect at the end of your billing period. Subscription to the Disney+ service is governed by the Subscriber Agreement available at www.disneyplus.com. Disney and its affiliates are not sponsors of this promotion.</p>	28 August 2025 – 29 July 2026
YouTube	<p>YouTube Premium offer:</p> <p>2 months on us. Available to Vodafone Pay monthly and Home Broadband customers. Subject to availability and change. 18 years or over. Subscription required. After 2 months, your subscription will automatically renew for a monthly price of £12.99. Your monthly charge will be added to your bill unless cancelled. You can cancel your subscription at any time and cancellation will take effect at the end of your billing period. Full offer terms at www.vodafone.co.uk/terms, these terms are in addition to the standard terms of service for your plan. Your YouTube Premium subscription is governed by YouTube's Terms of Service: https://www.youtube.com/t/terms and the YouTube Paid Terms of Service, found at https://www.youtube.com/t/termspaidservice apply in addition to these Vodafone Terms. This offer is subject to change. Google LLC and its affiliates are not sponsors of this promotion.</p>	Ongoing

Vodafone Limited. Registered address: Vodafone House, The Connection, Newbury, Berkshire, RG14 2FN, United Kingdom. Registered in England No. 1471587

Version: 13 April 2026