

Pay as you go 1 Charges

Pay as you go 1 customers

September 2025

These Charges form part of the agreement between you (the person ordering Pay as you go 1 services and products from us) and us (Vodafone Limited).

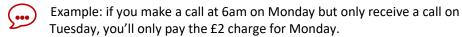


What's included in Pay as you go 1 plan?

a) With Pay as you go 1, each day (from midnight) you'll get an allowance of:

Calls, texts & data within the UK & Zone A			Charge		
These are included in your Pay as you go 1 plan, so using them will incur the £2/day.					
On days when these services aren't used, no charges will apply.					
Calls	Λ	Unlimited calls to:			
	C	✓ standard UK mobile			
		✓ standard UK landline (starting 01, 02 or 03)			
		✓ voicemail			
Texts		✓ standard UK text messages (up to 160 characters)	£2 / day		
	رن کی	√ 50 x standard UK picture messages (up to			
	7	300KB/message)			
Data	\sim	✓ 50MB of data			
	4	Only one of these bundles at a time			

b) We'll only charge you for the days you use the allowance. On the days you don't use any outbound services, you won't pay anything.



- c) You'll need to top up a minimum of £5 when you buy your Pay as you go 1 SIM. If you buy the SIM with a handset, the minimum top up may be higher.
- d) A minimum 1 minute call charge applies (we'll round up if it's less than 1 minute) for things included and excluded from your plan. The longest call you can make is 3 hours.
- e) Prices are correct at the time of print and include VAT (where applicable). Where there's a conflict between this Charges document and the information on our website, our website will take priority. You can find details of our latest pay as you go call, texts, video and data charges, Big Value Bundles and Extras at vodafone.co.uk/help-and-information/costs-and-charges/charge-checker-uk
- f) Data usage is calculated as explained in your Terms & Conditions at Clause D(12) vodafone.co.uk/terms-and-conditions/consumer/mobile/pay-as-you-go/priceplans/payg-airtime-conditions-plan/





What do we charge for things excluded from your plan?



a. When you're in the UK (excludes the Isle of Man & Channel Islands)

Charges for more data within the UK with Extra			Charge	
More data	\bigcirc	 ✓ 500MB for 30 days ✓ 2GB for 30 days 	£5 £10	
Charges fo	Charges for standard UK services with Big Value Bundle			
If you have a B different rate,				
Calls	Calls to: ✓ standard ✓ standard ✓ voicema	56p / minute		
	A minimum one-	27n / massaga		
Texts	✓ Standard UK✓ Long UK pict300KB)	27p / message 45p / message		
\ \	✓ Standard UK✓ Non-standar forwarding s✓ Video messa	70p / message		
Data	✓ Any data		£2 / 50 MB; 10p / MB thereafter	
Channel Islands & Isle of Man calls			Charge	
Calls	✓ Calls to any (Channel Islands and Isle of Man mobile Channel Islands and Isle of Man landline 81, 01534 or 01624)	70p / minute	



Non-geographic and premium rate numbers			Charge	
Calls	✓ starting 084 or 087	84p /	+ service charge of	
	✓ Premium rate services (starting 09)	minute	84p / minute	
B	✓ Vodafone preferred directory enquiries	access	+ service charge of	
8	number (118 881)	charge	80p / minute	
	✓ all other directory enquiries numbers		+ service charge of	
	(starting 118 118)		£2.43 / minute	
	✓ starting 0800 or 0808		FREE	
	✓ Police non-emergency (101)			
	✓ Charity numbers (starting 0800 or 0808)			
	✓ Radio-paging services (starting 076)		70p / call	
	✓ Personal numbering services (starting 070)		70p / minute	
	✓ Call forwarding services (such as 07744 or			
	07755)			
	✓ Call short codes – these are usually 5-7	F	ree to £2 / minute	
	numbers long & used for TV or radio shows,	(this will be set by the organiser, for example, charities are often		
	competition lines & information services.			
	The service provider will let you know the	free but TV shows often charge)		
	cost of the call.			
Texts	✓ Text short codes – these are usually 5-7	Free to £10 / text		
	numbers long and used for TV or radio shows,	(this will be set by the organiser,		
	competition lines and information services.	for example, charities are often		
, (4)	The service provider is responsible for	free but	t TV shows often charge)	
	showing the cost for the text.			

Premium rate and non-geographic numbers are explained in your Terms and Conditions at Clause C(11) vodafone.co.uk/terms-and-conditions/consumer/mobile/pay-as-you-go/price-plans/payg-airtime-conditions-plan/



Non-standard texts & calls		Charge		
(1 t	ext message is up to 160 characters)	Calls	Texts	
,		6		
✓	Non-standard UK text messages, e.g. call forwarding		70p / message	
	services			
	(e.g. 07744, 07755)			
✓	Video messages			
✓	European Union & EEA (Iceland, Liechtenstein, Norway)	23p / minute	6p / message	
✓	Channel Islands & Isle of Man	70p / minute	45p / message	
✓	Other Europe	£1.95 / minute	45p / message	
✓	Rest of World	£3.00 / minute	84p / message	
	For a current list of countries, visit			
	vodafone.co.uk/international			



b. When you're not in the UK

We've divided the world into zones that carry different charges. The divisions and charges change from time to time so please check <u>vodafone.co.uk/travelling</u>

Zone	Make call (per minute)	Send a text	Using data	Picture/ video message	Receiving a call
Zone A	UK rates, or usage taken from Big Value Bundle or Extra				
Zone B	Usage taken from roaming Extras allowances. For information, visit: vodafone.co.uk/mobile/extras			55p	free
ROW Zone 1	60p	8p	12p / MB	66p	36p
ROW Zone 2	120p	30p	60p / MB	66p	72p
ROW Zone 3	240p	60p	120p / MB	66p	156p
ROW Zone 4	240p	60p	120p / MB	66p	180p

- ✓ In Asia Pacific and in the rest of the World (described <u>vodafone.co.uk/mobile/global-roaming#destinations</u>), we'll charge you:
 - a. for making calls by the minute (with a one-minute minimum call charge); and
 - b. for receiving calls by the **second**.
- ✓ In the USA and Canada we'll charge you making and receiving calls by the **minute** (with a one minute minimum call charge).

