



Vodafone 7-day Network Trial

1. These terms apply to you if you order a Vodafone eSIM as part of our 7-day free network trial. By using the service you agree to the terms of this agreement.
2. This promotion is for a free 7-day Pay as you Go Plus eSIM with 50GB UK data allowance, 500 UK minutes and 500 texts (the '**Promotion/Promotion Plan**').
3. You must be a new customer to Vodafone to benefit from this Promotion, existing customers are not eligible.
4. To complete the order of your trial eSIM, your device must be located in London and must be eSIM enabled. If you are ordering the network trial from a location outside of London, the order form will be blocked. Devices based outside of London at the time of order are excluded from the trial.
5. The Promotion Plan will last for 7-days from order completion. The day you complete your order will count as day 1 of the 7-day Promotion Plan. The 7-day network trial and any allocated allowances remaining will run out and the Promotion Plan will end at 11:59pm on the 7th day from when you completed your order to participate on the trial.
6. You must download and register an account with MyVodafone app to activate your eSIM
7. You must download and activate your eSIM within 7-days of completing your order. Delays in downloading or activating your eSIM beyond your order completion date will result in a reduced trial period and Promotion Plan. For example, if you download your eSIM 24 hours after your order completion date you will only have 6 days remaining of the network trial period.
8. The Promotion Plan and trial period is not extendable or transferable. Failure to download or activate your eSIM within the 7-days from placing your order will result in the conclusion of your trial.
9. If you decide to join Vodafone after the trial, any unused data from your Promotion Plan will not roll over.
10. You can use your 7-day allowance of data, standard minutes and standard texts in the UK. You can't use these to roam in any other location during the free trial, and you can't make or receive calls/SMS whilst abroad or call/SMS premium rate numbers.
11. This trial offer is subject to availability, until supplies last. A daily cap will apply to new orders throughout the trial period. Subject to the daily cap, the order form may only be accessible between the hours of 8am and 10pm.
12. Each device is limited to one trial only. If a participant joins the trial with a mobile number generated in a previous trial, you will be rejected unless you change the default number in your device settings.
13. This trial offer can't be used in conjunction with any other offer or extra data and the free 7-days is excluded from other offers on the Pay as you go Plus product available at the time. You may be eligible for any of the offers after the first 7-days.
14. You should also look at our Privacy Policy on how we use personal information. You can find our Privacy Policy and Cookie Policy at vodafone.co.uk/privacy.
15. For more information visit vodafone.co.uk/payg. Your Promotion Plan and any subsequent Plan is subject to the [Pay as you go Plus Airtime Terms and Charges guide](#).

Please be aware:

16. You'll receive an allowance of texts and minutes for use to standard landline numbers (for the UK starting 01, 02, 03), mobiles and voicemail within the UK. We'll reduce your allowance on a per-minute basis. Calls to other numbers including premium rate and non-geographic numbers are not included.
17. You can't transfer allowances to another plan, and we won't exchange your Promotion Plan for any monetary value.
18. You're responsible for other people that use your equipment and Promotion Plan, which are only for your personal, non-commercial use and subject to the Pay as you go Plus terms.
19. You do not own your phone number. We own the SIM and software and are licensing it to you to use the services, which we can change at any time. You may only use equipment that is approved for use on our network. For more information on using our services and restrictions please review our [Acceptable Use Policy](#).
20. If your usage is in breach of our [Acceptable Use Policy](#), we'll suspend your services.
21. As this is a free trial, you will not be entitled to any refunds or compensation in the event that you experience a degradation in your service.



- 22. To experience 5G: You must have a 5G enabled device on the Vodafone 5G network, a Vodafone 5G plan and 5G coverage in the area that you are in. Coverage may be affected by several factors. See co.uk/network/5g.
- 23. We may vary, amend or withdraw these terms or this trial offer.
- 24. These terms are subject to English law and the English Courts shall have exclusive jurisdiction.

Who are we? Vodafone Limited, Vodafone House, The Connection, Newbury, Berkshire, RG14 2FN.

Version: April 2025