

A middle-aged man with grey hair and a beard, wearing a dark blue suit, white shirt, and red striped tie, is smiling warmly. A large, glowing red speech bubble graphic is superimposed over his face and upper body. In the background, another person is partially visible, looking towards the man.

Accelerating digital transformation in Professional Services

Ready?



Accelerating the digital journey

Whether it is to manage increasing volumes of work in a sector that is forecast to grow, improve service delivery, or attract and retain the best talent, more and more Professional Services firms are looking to adopt digital tools. Clients' expectations are also growing and those firms able to deliver a faster, more flexible and transparent digital experience will gain competitive advantage.

The impact of COVID-19 is likely to have further accelerated digital programmes in Professional Services. Nonetheless, this acceleration is being managed with care to take account of the continued necessity for paper-based documentation within many firms and the need to secure confidential client information.

Vodafone is at the forefront of making this transformation happen. We work strategically to drive efficiencies and future-proof our customers' operations with innovative technology and robust network connectivity.



This document explains how our vision for Professional Services is helping to speed up change.



Contents

In this digital brochure you will find:

> **Driving efficiency**

Improving productivity and agility to cut costs with digital and mobility solutions

> **Making change happen for competitive advantage**

Addressing critical Professional Services challenges

> **Connected people**

Seamless collaboration and business-as-usual from any location

> **Connected workplace**

Rethinking office spaces and embracing digital ways of working

> **Connected security**


Safeguarding enterprise assets with robust security and smart connectivity


> **Why Vodafone for Professional Services?**


Sharing the same vision, values and purpose



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 Click (+) to open a new page with more in-depth information

 Click (x) to return to the page you were on

 Click (Home icon) to take you back to this page



Driving efficiency

Efficiency powers revenue. It's a fact of life in Professional Services firms. Partners can now look towards digital tools to improve collaboration, streamline working practices and drive performance with more connected processes and systems. At the same time, this efficiency cannot compromise either the employee or client experience.

This was never more apparent than during 2020. While many people worked from home, others remained office-based, or continued travelling to client sites, courts, trading floors, etc. What didn't change was the need to share information securely across this distributed workforce.

High profile data breaches that have put confidential client information in the public domain in recent years have demonstrated the damaging impact on reputations – and even business continuity – of getting this wrong. Digital and mobility solutions that are inherently secure are thus a vital tool in enabling Professional Services firms to drive top-line growth and respond to the unique pressures of their sector.

"Vodafone add real value by working closely with us to understand the nuances, challenges and requirements of our Firm and the increasingly competitive legal market allowing them to provide us with tailor made recommendations and solutions as and when we need them. We also respect the fact they take our feedback on board and ensure it translates to positive service results allowing us to facilitate change and enhancements in a seamless and speedy fashion when required."

**Nigel Tranter, CTO,
Pinsent Masons**



Making change happen for competitive advantage

At Vodafone, our track record in Professional Services rests on a deep understanding of the challenges faced by business leaders in this sector, day in, day out.

- **You need trusted core connectivity** to help strengthen your relationships with remote and distributed colleagues or clients, both at home and abroad.
- **You want the best solutions** for ensuring you don't miss a single client call or contact via other channels.
- **Secure access to centrally-stored data** from anywhere is essential – as is the need to monetize huge volumes of data with analytics.
- **Regulatory compliance** (e.g. GDPR) and a painless cloud migration are also key objectives.

We're already working with Professional Services firms across the UK to accelerate the adoption of digital tools, Unified Communications, smart, interactive WiFi delivering analytics, and intelligent networking. This will ensure our customers become more agile and faster, delivering competitive advantage and a solid ROI.

By enabling communications technology, we are powering:

- Connected people
- Connected workplaces
- Connected security

Take a look at these interactive visuals to see where we're already making change happen.



With workforce mobility



In offices and contact centres



Vodafone was named as the **Best Network Provider of the Year 2020** by readers of leading technology advice website **Trusted Reviews**.¹

Vodafone was named as London's best network for 5G and most reliable for web browsing and downloading files by global consultancy and testing company Umlaut in 2020.²

¹ Trusted Reviews award: Vodafone received 59.88% of the votes for the "Best Network Provider" category vs competitors, by readers of Trusted Reviews who voted in the Mobile poll. As of October 2020, verification: vodafone.co.uk/network.

² Based on testing completed by the global consultancy and testing company Umlaut. As of June 2020, for full verification see [here](#).



Connected people

Keeping people connected is crucial for maintaining revenue at a time when traditional ways of working have been disrupted. So, it is no surprise that early moves towards digital transformation in Professional Services have accelerated.

"Because we can get applications and tools to our clients whenever and wherever they need them, employees are better connected and more productive. Vodafone Cloud and Hosting brings together managed hosting, security and fixed connectivity, delivering the simplicity, peace of mind and agility we need."

Terry McCaan, CIO, Bravura



There has been a rapid growth in network use, cloud access and more intelligent data networks enabling remote collaboration and digital document sharing. Mobility solutions equip professionals to securely connect to these services and with each other – from any location. All making the everyday more efficient.

- **Business as usual:** We're giving colleagues secure remote access to the information, documents and central databases they need to stay productive outside the office. Our robust connectivity supports the wellbeing of a distributed workforce and gives professionals the power to make decisions on the spot via their mobile devices – all in a fully secure data environment.
- **Data & analytics:** Our cloud-ready IT and digital services help Professional Services firms unlock the value of data, with analytics and intelligent feedback providing accurate insights, helping to build an understanding of what clients do when they connect to their cloud-based LAN. We enable this with robust, low-latency and reliable connectivity to centralised data assets.
- **Unifying communications:** By linking phones, mobile devices, computers, video conferencing and data, we're seamlessly connecting professionals, regardless of how they choose to work. Teams now based remotely can benefit from fast, reliable and secure communication and collaboration capabilities normally only experienced in the workplace.



The tools we use for connected people

Ensuring your data is always available and secure – Vodafone Cloud & Security

We enable a smooth, uninterrupted journey to the cloud with our range of traditional IT hosting, cloud-ready IT and digital services, allowing mobile professionals to securely access information, communicate and collaborate from anywhere with an internet connection.

Find out more



Enabling better collaboration – Unified Communications

Speed up lines of communication in a single converged communications network to enable better collaboration both inside office buildings and with teams working from home, in court buildings, on financial trading floors and at client sites.

Find out more



Protecting mobile assets against cyber threat – Lookout Mobile Security

Hackers are always looking for ways to breach corporate networks via mobile devices. Lookout Mobile Security is an on-device security solution providing Professional Services with the ability to prevent, detect and remediate against threats on the mobile and tablet devices used by professionals working outside the office.

Find out more



Connected workplace

The workplace is changing. Offices are being revitalised to maximise often premium space with a focus on safe collaboration hubs. We're also seeing a growing use of Internet of Things (IoT), multi-channel solutions and mobile devices – all creating the connected workplace where admin tasks are streamlined and digitalised.

- **Smart contact:** Mobile and web technologies have made it easier than ever for clients to access services through alternative digital channels, such as uploading documents via online portals – cutting the cost to the firm and enabling a 24-hour access model.
- **Intelligent buildings:** We're helping firms use IoT capabilities to drive efficiency through our Smart Buildings Proposition with IoT.nxt. For example, occupancy monitoring is enabled by infrared technology systems to ensure space is effectively utilised, while IoT energy monitoring helps to reduce carbon footprints.
- **Fewer missed calls:** Clients expect a seamless customer experience and firms cannot afford to miss their calls or they risk potentially huge revenue loss. Our agile cloud-based contact solutions combine phone, email, live chat and social media in a remotely manageable network. This intelligently routes customers to the right person or team and allows our clients to capitalise on data captured.
- **Monitoring buildings:** By installing Vodafone's cloud IoT CCTV outside office buildings, property teams can decrease theft and vandalism and improve staff and client safety with easy access and monitoring of external activity.
- **Attracting and retaining talent:** Some estimates suggest that by 2025 more than 70% of the workforce will be either a Millennial (born from the early 1980s to mid-1990s), or Gen Z (born between 1996 and the early 2000s). We help to meet the expectations of these young professionals for digital ways of working, from video recruitment and onboarding, to mobile connectivity in and outside smart offices.



The tools we use for connected workplaces

Flexibility, visibility and control for future proofed-connections – Wireless Cloud-Based LAN

Our reliable wireless cloud-based LAN connectivity offers fast connections and great capacity, helping firms meet the growing expectations of clients and employees.

Find out more



Creating control of your network and delivering cost savings – SD-WAN

The ability to easily, remotely and cost effectively optimise network capability and performance to underpin business applications, including collaboration, video and voice, is a great asset. Find out how we're making this possible across the UK.

Find out more



Seamless Communication – Contact Centre

Keeping clients connected and engaged with agile cloud-based contact solutions combining phone, email, live chat and social media in a remotely manageable network.

Find out more



Smart buildings for greener business – Internet of Things

From infrared sensors monitoring occupancy levels, to capturing data on energy consumption, our Smart Buildings Proposition with IoT.next is helping companies to optimise office space and can integrate over the top of existing systems.

Find out more



Smart Building
Innovating to secure our own future at Vodafone UK



Connected security

With many people working from home or in locations outside the physical workplace, safeguarding business operations from digital security threats has never been more vital. Few organisations can afford the impact of a data security breach, whether that's from reputational damage, financial penalties, a lack of customer trust, or loss of intellectual property.

Professional Services firms looking to **adopt zero trust security** approaches know that network security is a critical starting point. That's why many firms are securing new and distributed ways of working with Vodafone's rich portfolio of security products, expertise and robust network strength.



- **Secure remote working:** whether in regional court buildings, on trading floors, civil engineering sites, or other remote locations, professionals want assurance that they can securely access all the information they need, when they need it. We have invested over £2bn to ensure our network is secure across all our connectivity and adjacent services: WAN, LAN, WiFi, CCTV – all easily managed from a single remote dashboard to monitor security.
- **Data compliance:** sending confidential client information across digital channels is increasingly the norm, although we are also aware that much of the Professional Services sector still relies on huge volumes of paper-based files. When documentation is sent digitally, our multi-cloud and security solutions enable data to flow seamlessly and securely between people, places, applications and things.
- **Single network view:** smart technology in our SD-WAN solution enables a fast reaction to unexpected events on the corporate network. It gives network managers the flexibility to make quick changes without having to be in the office – for example to cut off traffic from a certain region. The virtual network environment makes it easier to update security rules across all sites, devices and the cloud.



The tools we use for connected security

Ensuring your data is always available and secure – Vodafone Cloud & Security

Enabling smooth, uninterrupted journey to the cloud with our range of traditional IT hosting, cloud-ready IT and digital services, allowing mobile professionals to securely access information, collaborate from anywhere with an Internet connection.

Find out more



Keeping mobile teams productive and secure – Deploy, Manage and Secure Services

A range of solutions to suit diverse mobility needs, from implementing a Bring Your Own Device (BYOD) model, to simply improving the flexibility and functionality of an existing mobile estate.

Find out more



Creating control of your network and delivering cost savings – SD-WAN

The ability to easily, remotely and cost effectively optimise network capability and performance to underpin business applications, including collaboration, video and voice, is a great asset. Find out how we're making this possible across the UK.

Find out more



Complete Microsoft 365 data protection – Vodafone Cloud Backup

Unlimited cloud backup safeguarding the Microsoft tools used to keep people connected to the information and content they need to stay productive, wherever they are working.

Find out more



Advanced threat protection – Trend Micro Worry-Free Services

Simple, complete and trusted threat protection that constantly learns, adapts and shares intelligence to keep your business protected.

Find out more



Security-as-a-service for secure web browsing – Zscaler

A complete secure internet gateway solution delivered as a service to mitigate the threat posed by increased mobile access to corporate applications via the web.

Find out more



Why Vodafone for Professional Services?

At Vodafone, we are committed to helping Professional Services firms in the UK accelerate their digital transformation. As the return on technology investment continues to be recognised with collaboration and productivity improvements, we're investing in our own capabilities to speed up this transformation.

Yet we recognise that budgets are still a challenge. The key is to truly innovate through technology and use it to deliver a return on investment and improved, more cost-efficient service delivery to clients.

This can enable more efficient and secure document handling, connect a remote and distributed workforce and use data captured from mobile devices and intelligent networks to help drive customer insights and revenue.

Vodafone is a purpose-led business. We want to help you use digital to forge stronger relationships with your clients. We bring network scale and reliability, enabling Professional Services firms with offices across the UK and further afield to deliver their best work, from anywhere.

Looking to accelerate your digital transformation?

To find out more about how we're helping Professional Services firms harness digital opportunities, contact your **Vodafone Account Manager** or call **0808 0998877**





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Ensuring your data is always available and secure

Vodafone Cloud & Security

Why Vodafone Cloud & Security?

By enabling the seamless and secure flow of data across your organisation – between people, places, applications and things – our cloud solutions help fast-track digital transformation.

What's the solution?

Our goal is to make cloud work for you. As a leading partner in connectivity, multi-cloud and security, we help our Professional Services customers make the most of the cloud opportunity. Our services support every stage of the cloud journey as we:

- **Advise:** Helping you to decide on the best solution for your needs.
- **Build:** Building a secure and reliable cloud infrastructure.
- **Move:** Safely and simply migrating your data and applications.
- **Manage:** Keeping your cloud solution, secure, up to date, available and efficient – all managed on your behalf.

What's the outcome?

A well-executed cloud strategy can be truly transformative. Cloud unlocks new opportunities to put data at the heart of business, changing the way data is captured, held and analysed, adding value to the services you provide to your clients and powering your top-line growth.

With our range of services:

- Colleagues can operate remotely, with ready and secure access to the right systems and data.
- Back office teams and support agents can reach and engage with clients and other stakeholders.
- You can deploy and scale new virtual services, overcoming physical barriers and the constraints of legacy technologies.



Enabling better collaboration

Unified Communications



Why Vodafone Unified Communications?

Over time, Professional Services firms have deployed different systems (fully or partially) as they've grown and acquired new businesses, while maintaining legacy telephone infrastructure. Our Unified Communications solutions will help unite your landscape and colleagues with one of the biggest, voice and data networks globally.

What's the solution?

Vodafone Unified Communications deliver convergence of fixed, mobile and messaging services on a single platform, or in a fully managed cloud-based service. For example, our Direct Routing services for Microsoft Teams unlocks the benefits of seamless external communication to and from your Teams. This helps to address the limitations of any legacy systems in place. Flexible working means that teams working remotely and travelling away from the office can benefit from consistent and agile communication and collaboration capabilities normally only experienced in the workplace.

What's the outcome?

Speed up lines of communication in a single converged communications network to enable better collaboration across departments and functions, inside contact centres and other buildings, as well as in remote locations.

With high network availability, Unified Communications from Vodafone will help you to:

- Get closer to your clients.
- Improve the effectiveness of your professionals.
- Simplify your communications.
- Secure your organisation's information.





Protecting mobile assets against cyber threat

Lookout Mobile Security

Why Lookout Mobile Security?

Professional Services firms typically operate with large mobile teams, for example in remote courts, on client sites, and on trading floors. Safeguarding devices against cyber threats is a priority in a world where attacks are increasingly smart and persistent, and where the familiarity of mobile devices is used by hackers as a side door to corporate networks.

What's the solution?

Lookout Mobile Security is an on-device security solution providing firms with the ability to prevent, detect and remediate against threats on the mobile and tablet devices used by their remote and mobile partners and employees. It provides an intuitive cloud-based admin interface that easily allows real-time visibility of any mobile risks faced by your teams.

What's the outcome?

- **Measurable deduction of risk:** Understand your organisation's mobile risk at a glance.
- **Post-perimeter protection:** Protection from phishing attempts, network attacks and more.
- **Visibility into mobile incidents:** Respond quickly and effectively with real-time visibility.
- **Securely enable mobility:** Increase productivity and stay competitive with flexible mobility programs.
- **Privacy by design:** Privacy-control features to ensure your data and employee privacy is upheld.
- **Easy to deploy and maintain:** Cover your entire mobile fleet from the Lookout console.





Flexibility, visibility and control for worry-free future-proofed connections

Wireless Cloud-based Local Area Network (LAN)

Why Vodafone Wireless Cloud-based LAN?

Clients expect a high level of customer service. State of the art cloud-based wireless LAN enables a greater customer experience with guest WiFi and complete user visibility for analytics. This creates a smooth and seamless end-to-end customer journey, from corporate splash pages as clients enter the building, to helping them as they move about the building to a safe socially distanced working space.

What's the solution?

With our cloud-based WiFi you can manage your LAN environment remotely from anywhere at any time, making it smooth and easy to log in and control your global LAN estate. Analytics on data captured in real time can be used to make more effective and secure decisions around your office space, employees and clients. Our Wireless LAN solution also offers three level of professional services (Maintained, Monitor and Managed), which makes in-life management of your Wireless LAN estate simpler and easier.

What's the outcome?

- Highly efficient – optimised for seamless user experience with fast connections and great capacity.
- Worry free – our managed professional services give you a worry-free working environment as we monitor your network 24x7 and will act when things go wrong.
- Visibility – gain a clear picture of the network's users, devices and applications. Use analytics to maximise the potential of the captured data to improve the end-to-end user experience and security.
- Agile – multi-site control means you can manage cloud-based LAN from anywhere, reducing the time and money spent on on-site wireless controllers.





Creating control of your network and delivering cost savings

Software Defined Wide Area Network (SD-WAN)

Why SD-WAN?

Keeping things simple is often the quickest and most efficient route to managing change while ensuring your communications stay up and running. SD-WAN makes this happen. It unravels complex network infrastructures and offers a clear, cost effective path to network transformation.

What's the solution?

SD-WAN is simply a Software Defined (SD) network applied in the WAN. Vodafone SD-WAN allows Professional Services organisations to configure and control their network to optimise application performance and asset utilisation, quickly and easily via a self-service online portal. It uses the cloud to dynamically steer connectivity and its smart, yet simplified, network technology delivers a sustained communication network service 24/7.

What's the outcome?

- Partners and colleagues can confidently use their digital tools to collaborate and work securely across both legacy and new systems.
- SD-WAN gives firms the flexibility to 'right size' their network to meet surges in demand – creating cost savings and greater agility in responding to changing needs.
- Network managers have a single point of access for quick and easy control of a network that intelligently anticipates demand.
- The virtual network environment makes it easy to update security rules across all sites, devices and the cloud.
- Changes can be automated and made in real-time, in response to new business and application demands.
- Gateways that allow us to support a hybrid estate of traditional and SD-WAN sites during transition to your new SD-WAN ensure any dual running costs are kept as small as possible.



Seamless Communication

Contact Centre

Why a Vodafone Contact Centre?

Clients are incredibly demanding. After all, they're paying for the time and expertise offered by Professional Services firms. And if they can't get in touch with the right people, when and how they want to, they're highly likely to go elsewhere. Which is why easy ways to make contact 24/7 are vital to driving revenue. At the same time, Professional Services back office support teams may want the flexibility to work both from home and in offices – something that has become a priority.

Even at Vodafone UK, during the global pandemic 100% of our contact centre staff worked from home.³

What's the solution?

Our contact centre solutions combine phone, email, live chat and more, so you can deliver the right experience for your clients and internal teams. Both cloud-based and on-site solutions support people working either in offices or from home, with our omni-channel cloud contact centre solutions letting clients switch between channels with ease. The ability to add capabilities in a modular fashion keeps the contact centre platform evergreen.

What's the outcome?

- The modular approach provides a reliable foundation for how people want to work today, while future-proofing your contact strategy for the future.
- You can create alternative digital channels for clients to contact your organisation, driving quicker response times and an improved experience.
- Clients receive a more personalised service, with intelligent routing ensuring they reach the right professional and get help as quickly as possible. This reduces frustration and waiting time, especially during busy periods.
- Choose the functions you need to provide the best experience for your clients and internal teams – and only pay for those you need.



³ <https://www.vodafone.co.uk/business/coronavirus-help-and-support>





Smart buildings for greener business

Internet of Things

Why Vodafone Internet of Things?

Office space is at a premium. It's also a costly overhead and, with more people now working either from home or remotely, occupancy has reduced significantly. You need to know that you are getting maximum value from your building and that you're not needlessly wasting energy.

What's the solution?

Integrated over the top of your current system, our bespoke Smart Buildings solutions are created with IoT.nxt. From desk and meeting room booking systems, to infrared sensors monitoring occupancy levels and environment condition monitors, we're using IoT to overhaul business systems with the highest levels of security, safety and operational efficiency. Clients can promote interconnectivity by collecting data from a range of points throughout a building, which can then be analysed in a single dashboard.

What's the outcome?

- Efficiency: spot and solve resource inefficiencies in your building.
- Energy saving: by monitoring energy consumption, companies can control consumption based on building use – and often achieve savings as a result.
- Optimised space: gain a better overview of how the space is used to maximise its functionality and reduce site risks.
- Real-time view: filter, analyse and centralise operational data into a single platform to gain a near real-time view of a building's status.





Ensuring your data is always available and secure

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By enabling the seamless and secure flow of data across your organisation – between people, places, applications and things – our cloud solutions help fast-track digital transformation.

What's the solution?

Our goal is to make cloud work for you. As a leading partner in connectivity, multi-cloud and security, we help Professional Services organisations make the most of the cloud opportunity. Our services support every stage of the cloud journey as we:

- **Advise:** Inform and shape cloud strategy.
- **Build:** Build a cloud environment and applications to drive digital transformation.
- **Move:** Enable, accelerate and de-risk your migration to the cloud.
- **Manage:** Simplify the management of your cloud platforms to minimise cost and maximise value – all with inherent security.

What's the outcome?

A well-executed future-proof cloud strategy can be truly transformative. Cloud unlocks new opportunities to put data at the heart of business, changing the way data is captured, held and analysed, adding value to the services you provide to your clients and improving productivity and collaboration.

With our range of services:

- Professionals can operate remotely, with ready and secure access to your systems and data.
- Back office teams and colleagues create a consistent, reliable and accessible environment.
- You can deploy and scale new virtual services, overcoming physical barriers and the constraints of legacy technologies.





Keeping mobile professionals productive and secure

Deploy, Manage & Secure Services



Why Vodafone's Deploy, Manage & Secure Services?

Professional Services businesses depend on their mobility solutions to keep their distributed teams connected and productive. And with investment in remote working practices accelerating, there's an additional imperative to improve security and control of mobile phones and devices, as well as to centrally standardise device configuration.

What's the solution?

There are layers to any mobile security strategy. The first layer is simply the uniform enrolment of your devices, followed by the operational Mobile Device Management (MDM) layer, and then more tactical layers, such as Lookout Mobile Security that secures the device as a remote/mobile access point for hackers to access your network.

We provide Professional Services organisations with a range of MDM solutions to suit diverse mobility needs, from implementing a Bring Your Own Device (BYOD) model, to simply improving the flexibility and functionality of an existing mobile estate.

What's the outcome?

- **BlackBerry Spark Unified Endpoint Management** helps you to easily manage personal and business devices, keeping your people connected and your data secure.
- **Apple Device Enrolment Program** allows you to securely set up and manage your Apple devices and ensure they're configured correctly for your business.
- **Samsung Knox Mobile Enrolment** enables you to add thousands of Samsung devices to your enterprise at once, without having to manually enrol each one.





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Complete Microsoft 365 data protection

Vodafone Cloud Backup

Why Vodafone Cloud Backup?

Microsoft 365 is used by companies across the world to connect employees, boost productivity and transform collaboration. Professional Services firms rely heavily on their data and its loss can be costly, with an impact on decision making, sales and, potentially, data compliance penalties, such as those relating to GDPR. With so much depending on the Microsoft 365 suite of tools, companies need assurance that if their data is lost, they can recover it easily and quickly.

What's the solution?

Vodafone Cloud Backup is our market-leading data protection solution for Microsoft 365, providing an unlimited cloud backup service. With easy set-up and management, it provides a fast search and one-click restore that gets everything right back to where it was, like nothing happened, so everyone can stay productive.

What's the outcome?

Gain peace of mind that your data is recoverable with:

- Seamless backups of user data across the full Office 365 productivity suite – from mailbox information to files hosted on OneDrive and SharePoint sites and in the latest collaboration tools such as Microsoft Teams and Office 365 Groups.
- Unlimited storage and retention based on up to six snapshots daily and no data caps, overages or charges of data over time.
- One-click restore of your data in seconds, with an intuitive interface enabling quick discovery and allowing you to spend minimal time restoring files.





Advanced threat protection

Trend Micro Worry-Free Services

Why Trend Micro Worry-Free Services?

The threat of cyber attack is constant. With more and more employees working remotely and on mobile devices, the number of potentially vulnerable endpoints has escalated. This puts productivity and, potentially, business-as-usual, at risk.

What's the solution?

Trend Micro Worry-Free Services from Vodafone provide simple, complete and trusted threat protection that constantly learns, adapts and shares intelligence to keep businesses protected. A blend of advanced threat protection techniques is used to find and eliminate security gaps in any user activity – across the endpoint (laptops, desktops, mobile devices and servers), web browsing, email and cloud collaboration services. The solution uses layered X-Gen technology, managed through a single console.

What's the outcome?

- A cloud management dashboard gives complete control over all your device security from anywhere, accessible from any web browser.
- Anti-ransomware protects your business, using the latest technologies to identify crypto and ransomware threats.
- URL filtering can increase productivity, allowing you to choose which websites are allowed or denied and when.
- Real-time threat protection is achieved with the Trend Micro™ Smart Protection Network™, which uses global threat intelligence sensors to continually identify and protect you from threats before they reach you.





Security-as-a-service for secure web browsing

Zscaler

Why Zscaler?

Workforce mobility is great for productivity, but it has changed traditional approaches to security by dismantling corporate perimeter defences. With employees accessing corporate data and applications via the internet, a new approach to security is needed: one that puts defences and controls where the connections occur – the internet.

What's the solution?

Vodafone has partnered with Zscaler, viewed as the pioneers of security-as-a-service, designating them as a Global Partner for Web Gateway services. This cloud-delivered secure internet gateway solution mitigates the threat posed by increased mobile access to corporate applications via the web.

What's the outcome?


Zscaler's 100% cloud-built secure platform enables Professional Services firms to confidently move their applications and infrastructure to the cloud. This frees up partners and colleagues to work from anywhere with Internet connection, yielding huge productivity gains.

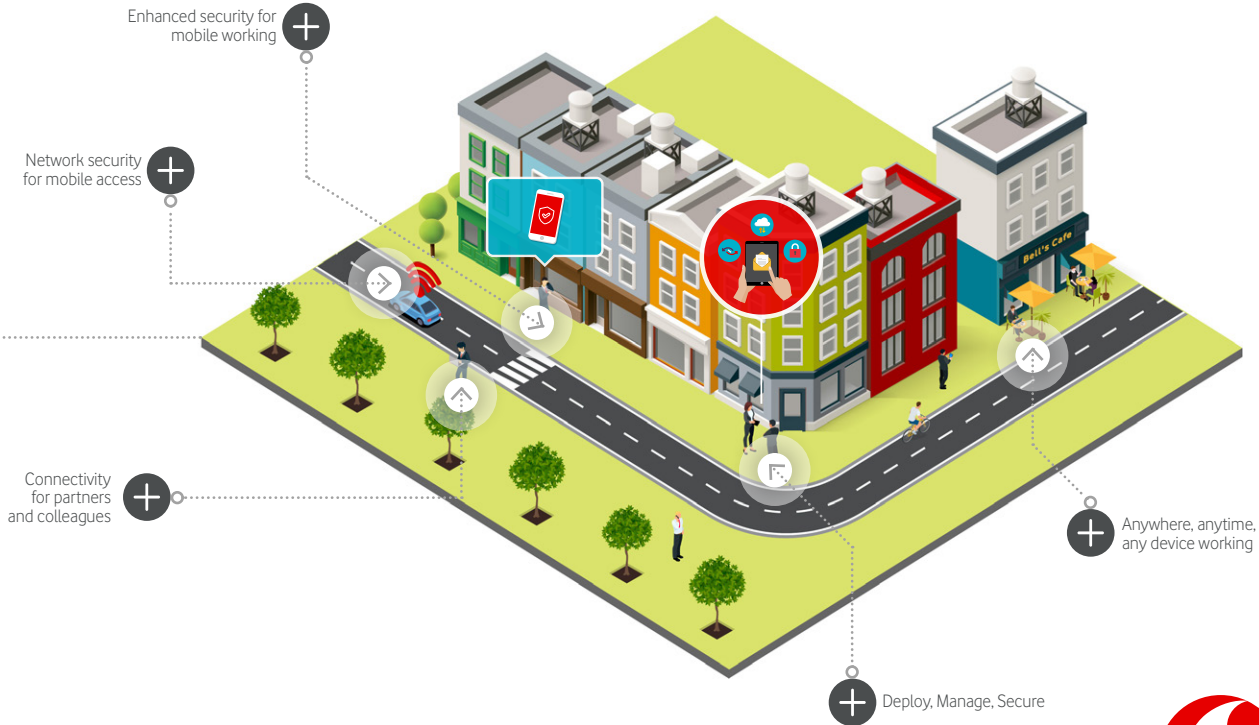


How can Vodafone help?

A mobile workforce



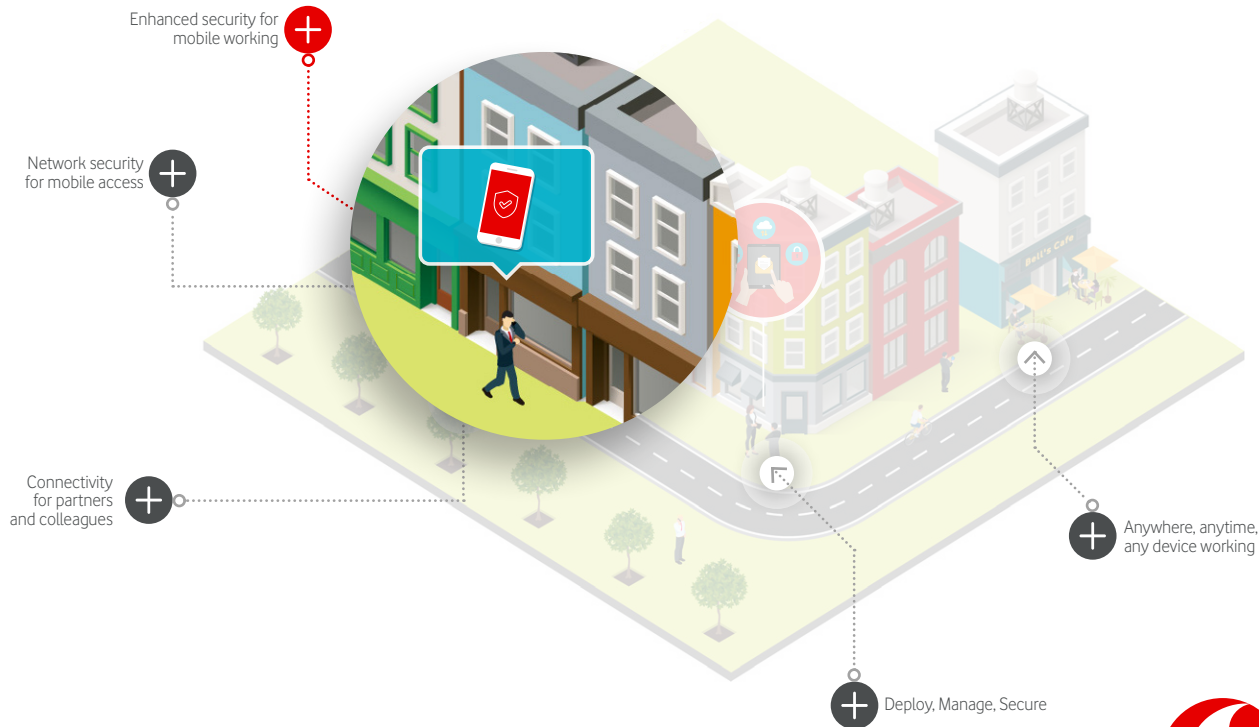
Click a  to find out more





Enhanced security for mobile working

On-device security gives firms the ability to prevent, detect and remediate against threats on mobile and tablet devices.





Deploy, Manage, Secure

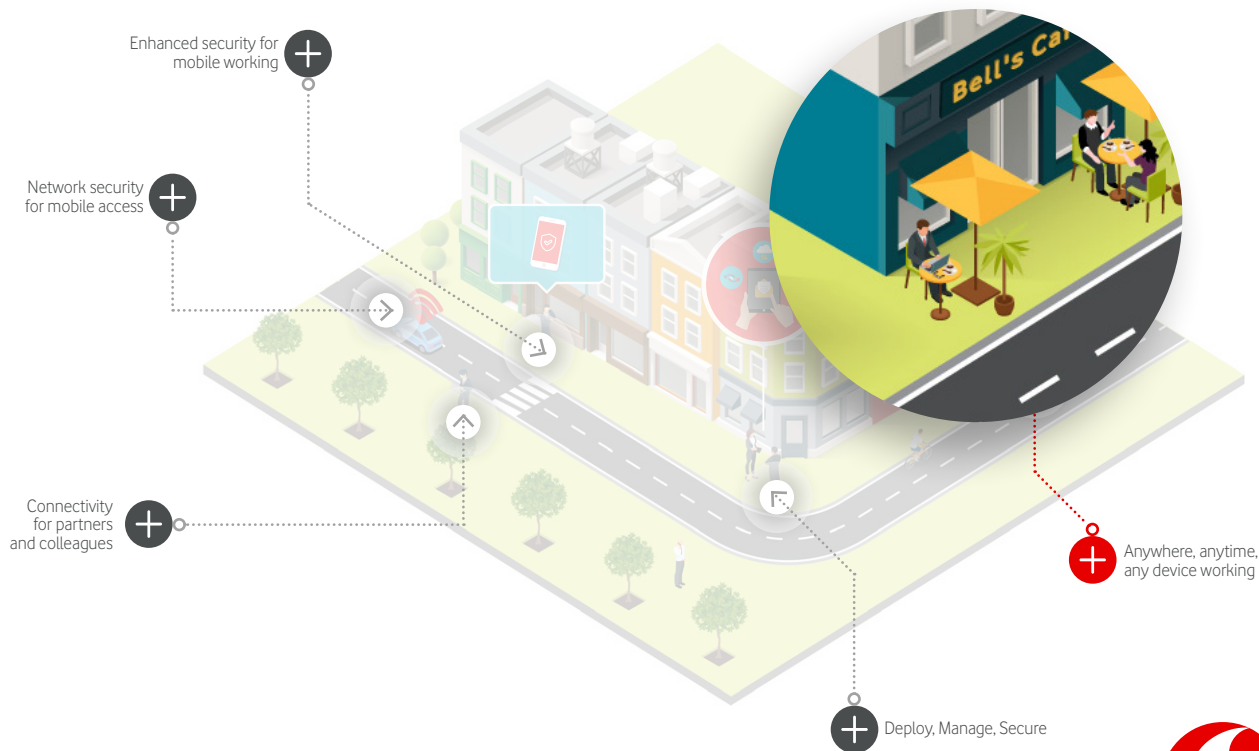
Keep distributed teams connected and productive with a range of Mobile Device Management solutions to suit diverse mobility needs.





Anywhere, anytime, any device working

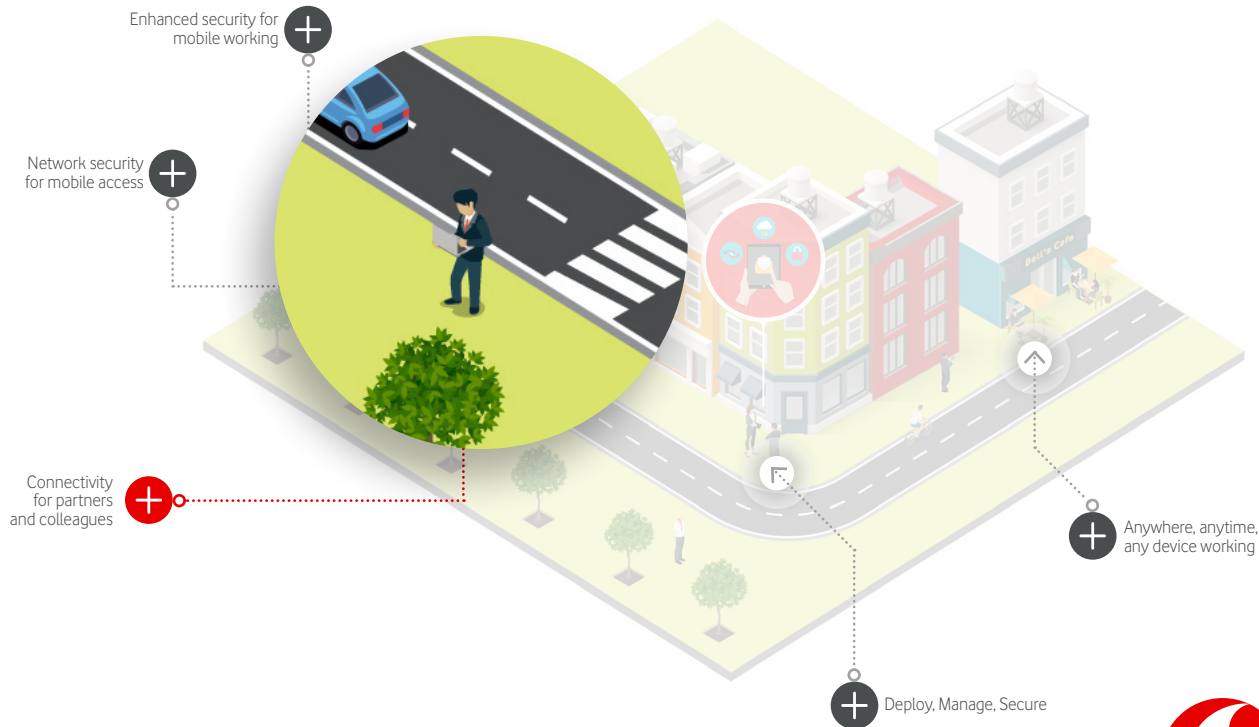
Flexible working with access to office systems and applications is powered by Internet of Things – and protected with a range of traditional IT hosting, cloud-ready IT and digital services.





Connectivity for partners and colleagues

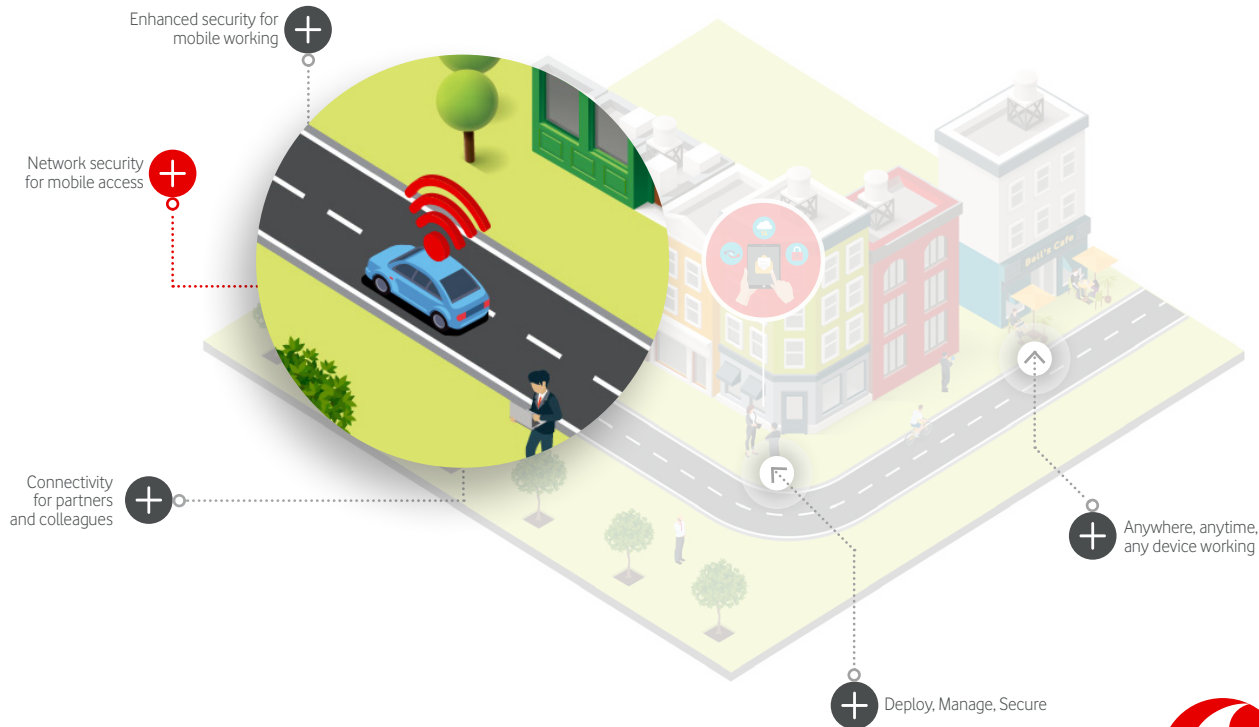
Unified Communications provide convergence of fixed, mobile and messaging services on a single platform, or in a fully managed cloud-based service. Teams working remotely and travelling away from the office have consistent and agile communication and collaboration capabilities.





Network security for mobile access

Secure internet gateway solutions mitigate the threat posed by mobile access to corporate applications via the web.



How can Vodafone help?

The office and customer contact environment



Click a  to find out more





Contact centre

Keeping clients connected and engaged with agile cloud-based contact solutions combining phone, email, live chat and social media in a remotely manageable network.





Guest WiFi

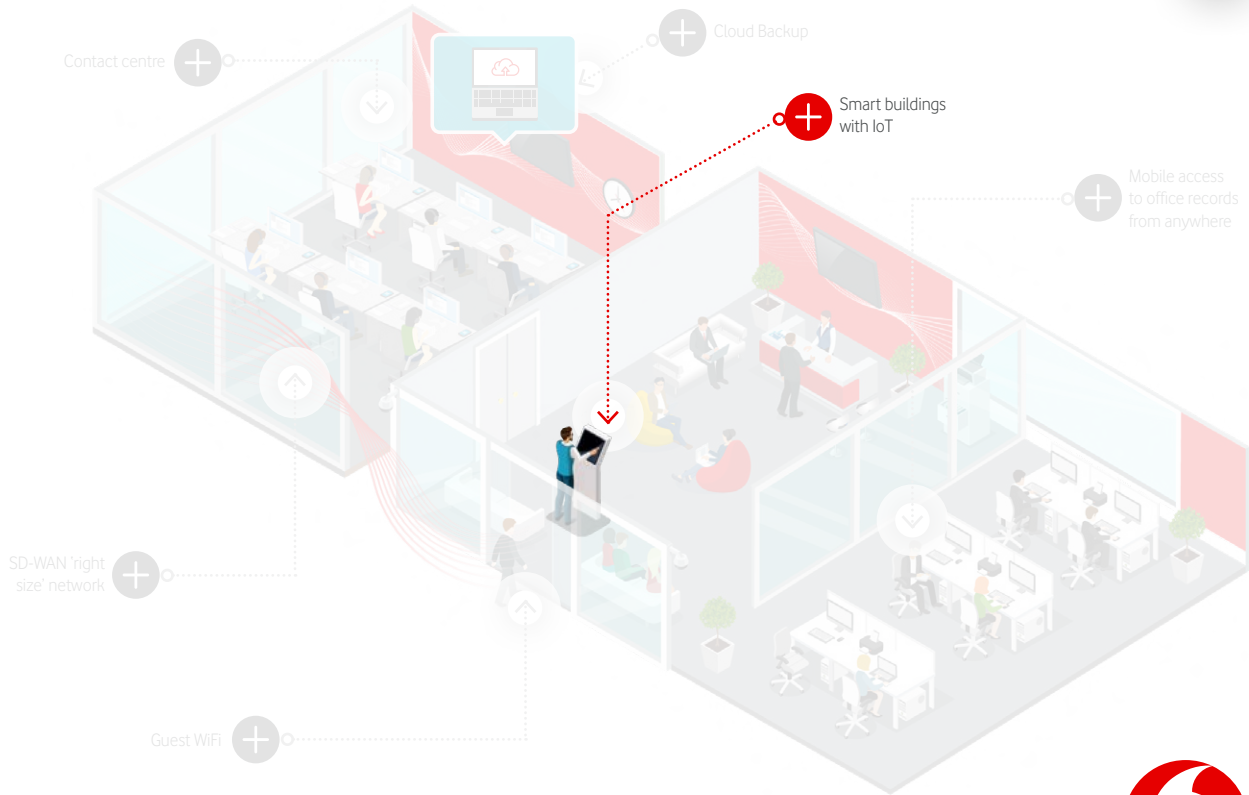
State of the art cloud-based wireless LAN enables a greater customer experience with guest WiFi and complete user visibility for analytics – remotely managed from anywhere at any time.





Smart buildings with IoT

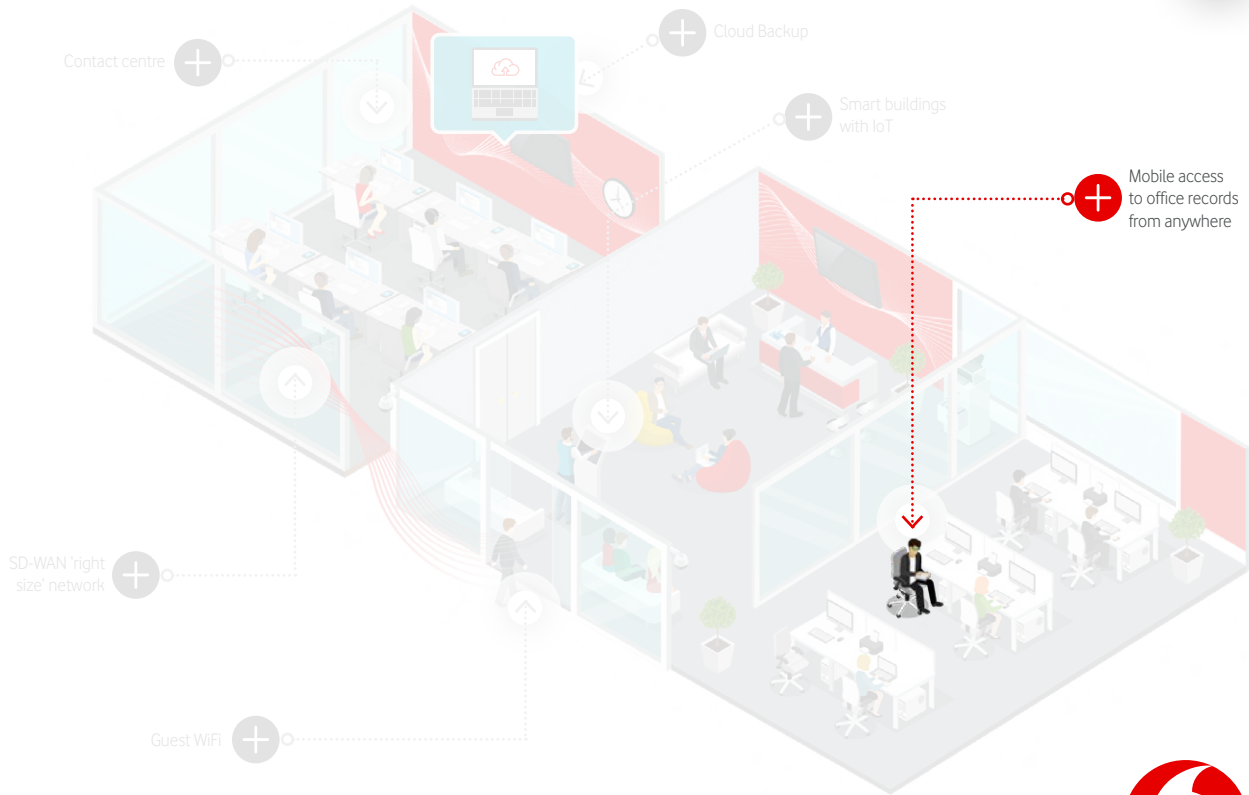
Using Internet of Things to overhaul business systems, from desk and meeting room booking systems, to infrared sensors monitoring occupancy levels and environment condition monitors.





Mobile access to office records from anywhere

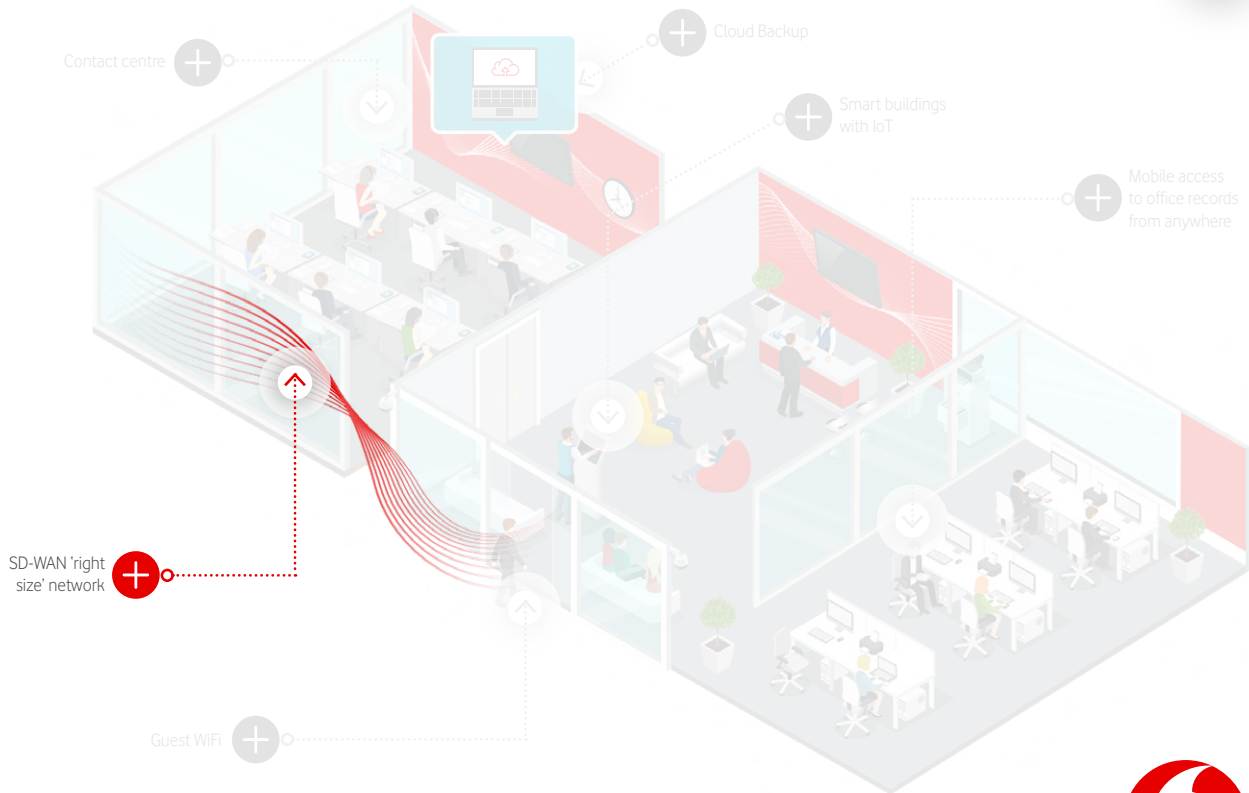
Secure remote access to information, documents and central databases with cloud solutions, keeping people productive anywhere there's an internet connection.





SD-WAN 'right size' network

Quickly and easily configure and control the corporate network via a self-service online portal to optimise application performance and asset utilisation, and meet surges in demand.





Cloud Backup

Ensuring data is always recoverable with our market-leading data protection solution for Microsoft 365, providing an unlimited cloud backup service.

