

Vodafone Business Buyback

About Business Buyback

Older or unwanted tech often gets left in storage or routed to landfill.

Business Buyback is a sustainable solution that securely recycles these assets, providing residual value recovery, e-waste reduction and compliant data wiping.



Supports corporate sustainability initiatives by reducing e-waste and enabling reuse of assets, adopting a circular economy.



Unwanted assets are graded for residual value, providing a new revenue stream for the opportunity to offset the costs of new devices.



Data-bearing products are compliantly wiped where possible using Blancco, with auditable certification for peace of mind.

How it Works

- 1 Contact our sales desk or your dedicated account manager to be referred for this service, where you can register your mobiles, tablets or laptops. You'll receive an email confirmation with a reference number that you should keep handy in case you need to contact us or our specialist partner, Ingram Micro Lifecycle, about the order.
- 2 Ingram Micro Lifecycle will receive your request and will contact you directly via email to arrange collection at a time convenient for you from the pick-up address nominated in the webform.
- 3 Get your equipment ready for pick-up. This includes wiping devices and removing device locks – further information will be provided when given the quote.
- 4 Package the assets safely and securely to prevent damage while in transit. The package should not be black or plastic-wrapped.
- 5 The package will be collected by courier. They'll have a pre-printed label to affix to the package. You'll need to get a Collection Card from them which contains a tracking number.
- 6 After devices are received by Ingram Micro Lifecycle, they'll undergo screening ahead of payment approval. You may be contacted or receive a requote if what's received doesn't match what was registered during step 1.
- 7 Payment received.

Help and Support

For any additional queries, please contact VodafoneBusinessBuyback@ingrammicro.com. A member of their experienced team will get back to you within 48 hours between 9am-5pm Monday-Friday.

