

# Standard Roaming Rates applicable outside Business Traveller Footprint

## for large businesses (with 10+ connections)

Contracts taken out before 1<sup>st</sup> December 2021

Zone	Daily Fee	Receiving/ making calls and sending texts within Europe Zone 1 and back to the UK/Using the internet / Sending picture messages	Making calls and sending texts from Europe Zone 1 to any other Zone
Europe Zone 1	Inclusive roaming Europe zone 1. Usage taken from UK allowance	Usage taken from UK allowance (Non-geo numbers, premium rate numbers and picture messages charged at domestic rate). Unlimited Plans no charges but capped at 25GB within Europe Zone 1 – additional Data can be purchased	Usage charged at International rates

Zone	Making calls in Europe zone and back to the UK	Making Calls to the USA/ Canada and Rest of the World	Receiving calls	Sending Texts	Sending Picture Messages	Using the internet
Europe Zone 2	20.42p per minute	79p per minute	5.95p per minute	6.8p per text	37p per picture message	38.29p per MB

Zone	Making calls in Country and back to the UK	Making Calls to the USA/ Canada and Rest of the World	Receiving calls	Sending Texts	Sending Picture Messages	Using the internet
Asia Pacific	80p per minute	179p per minute	75p per minute	35p per text	37p per picture message	€3p per MB for the first 5MB, then €15 per 5MB thereafter
USA and Canada	100p per minute	179p per minute	80p per minute	35p per text	37p per picture message	
Rest of World 1	140p per minute	179p per minute	100p per minute	35p per text	37p per picture message	
Rest of World 2	200p per minute	200p per minute	150p per minute	50p per text	37p per picture message	€6p per MB for the first 5MB, then €30 per 5MB thereafter

**Europe Zone 1:** Aland Islands, Austria, Azores, Balearic Islands, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France (inc Corsica), French Guiana, Germany, Gibraltar, Greece, Guadeloupe, Hungary, Iceland, Ireland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Madeira, Malta, Martinique, Mayotte, Monaco, Netherlands, Norway, Poland, Portugal, Reunion, Romania, Saint Barthelemy, Saint Martin, Slovakia, Slovenia, Spain, Sweden, Vatican City.

**Europe Zone 2:** Faroe Islands, Jersey, Turkey, Guernsey, San Marino, Isle of Man, Switzerland.

### USA and Canada

**Asia Pacific:** Australia, New Zealand, South Africa, Singapore, Taiwan, Thailand.

**Rest of World 1:** Afghanistan, Albania, Algeria, Angola, Anguilla, Antigua and Barbuda, Argentina, Armenia, Aruba, Azerbaijan, Bahamas, Bahrain, Bangladesh, Barbados, Belarus, Benin, Bermuda, Bolivia, Bonaire, Bosnia and Herzegovina, Botswana, Brazil, British Virgin Islands, Brunei, Burkina Faso, Cambodia, Cameroon, Cape Verde, Cayman Islands, Central African Republic, Chad, Chile, China, Colombia, Costa Rica, Curacao, Democratic Republic of the Congo, Dominica, Dominican Republic, Ecuador, Egypt, El Salvador, Eswatini (Formerly Swaziland), Falkland Islands, Fiji, French Polynesia, Gabon, Gambia, Georgia, Ghana, Grenada, Guatemala, Guinea, Guinea-Bissau, Guyana, Haiti, Honduras, Hong Kong, India, Indonesia, Iran, Iraq, Israel, Ivory Coast, Jamaica, Japan, Jordan, Kazakhstan, Kenya, Kuwait, Kyrgyzstan, Lesotho, Liberia, Macau, Macedonia, Malawi, Malaysia, Mali, Mauritania, Mauritius, Mexico, Moldova, Mongolia, Montenegro, Montserrat, Morocco, Mozambique, Myanmar, Namibia, Nepal, New Caledonia, Nicaragua, Niger, Nigeria, Oman, Pakistan, Palestine, Panama, Papua New Guinea, Paraguay, Peru, Philippines, Puerto Rico, Qatar, Russia, Rwanda, Saba, Saint Helena, Samoa Western, Saudi Arabia, Senegal, Serbia, Seychelles, Sierra Leone, Sint Eustatius, Sint Maarten, South Korea, South Sudan, Sri Lanka, St Kitts and Nevis, St Lucia, St Vincent and the Grenadines, Suriname, Tajikistan, Tanzania, The People's Republic of Congo, East Timor, Togo, Tonga, Trinidad and Tobago, Tunisia, Turks and Caicos Islands, Uganda, Ukraine, United Arab Emirates, Uruguay, US Virgin Islands, Vanuatu, Venezuela, Yemen, Zambia, Zimbabwe.

**Rest of World 2:** Andorra, Belize, Bhutan, Burundi, Comoros, Cook Islands, Cuba, Djibouti, Equatorial Guinea, Ethiopia, Greenland, Laos, Lebanon, Libya, Madagascar, Maldives, Maritime and Aerospace Service, Sao Tome and Principe, Solomon Islands, Uzbekistan.



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Contracts taken out after 1<sup>st</sup> December 2021

Zone	Daily Fee	Receiving/ making calls and sending texts within Europe Zone 1 and back to the UK/Using the internet / Sending picture messages	Making calls and sending texts from Europe Zone 1 to any other Zone
Europe Zone 1	£2 daily fee to use UK allowance in Europe zone 1	Usage taken from UK allowance (Non-geo numbers, premium rate numbers and picture messages charged at domestic rate). Unlimited Plans no charges but capped at 25GB within Europe Zone 1 – additional Data can be purchased	Usage charged at International rates

Zone	Making calls in Europe zone and back to the UK	Making Calls to the USA/ Canada and Rest of the World	Receiving calls	Sending Texts	Sending Picture Messages	Using the internet
Europe Zone 2	20.42p per minute	79p per minute	5.95p per minute	6.8p per text	37p per picture message	38.29p per MB

Zone	Making calls in Country and back to the UK	Making Calls to the USA/ Canada and Rest of the World	Receiving calls	Sending Texts	Sending Picture Messages	Using the internet
Asia Pacific	80p per minute	179p per minute	75p per minute	35p per text	37p per picture message	£3p per MB for the first 5MB, then £15 per 5MB thereafter
USA and Canada	100p per minute	179p per minute	80p per minute	35p per text	37p per picture message	
Rest of World 1	140p per minute	179p per minute	100p per minute	35p per text	37p per picture message	
Rest of World 2	200p per minute	200p per minute	150p per minute	50p per text	37p per picture message	£6p per MB for the first 5MB, then £30 per 5MB thereafter

**Europe Zone 1:** Aland Islands, Austria, Azores, Balearic Islands, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France (inc Corsica), French Guiana, Germany, Gibraltar, Greece, Guadeloupe, Hungary, Iceland, Ireland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Madeira, Malta, Martinique, Mayotte, Monaco, Netherlands, Norway, Poland, Portugal, Reunion, Romania, Saint Barthelemy, Saint Martin, Slovakia, Slovenia, Spain, Sweden, Vatican City.

**Europe Zone 2:** Faroe Islands, Jersey, Turkey, Guernsey, San Marino, Isle of Man, Switzerland.

**USA and Canada**

**Asia Pacific:** Australia, New Zealand, South Africa, Singapore, Taiwan, Thailand.

**Rest of World 1:** Afghanistan, Albania, Algeria, Angola, Anguilla, Antigua and Barbuda, Argentina, Armenia, Aruba, Azerbaijan, Bahamas, Bahrain, Bangladesh, Barbados, Belarus, Benin, Bermuda, Bolivia, Bonaire, Bosnia and Herzegovina, Botswana, Brazil, British Virgin Islands, Brunei, Burkina Faso, Cambodia, Cameroon, Cape Verde, Cayman Islands, Central African Republic, Chad, Chile, China, Colombia, Costa Rica, Curacao, Democratic Republic of the Congo, Dominica, Dominican Republic, Ecuador, Egypt, El Salvador, Eswatini (Formerly Swaziland), Falkland Islands, Fiji, French Polynesia, Gabon, Gambia, Georgia, Ghana, Grenada, Guatemala, Guinea, Guinea-Bissau, Guyana, Haiti, Honduras, Hong Kong, India, Indonesia, Iran, Iraq, Israel, Ivory Coast, Jamaica, Japan, Jordan, Kazakhstan, Kenya, Kuwait, Kyrgyzstan, Lesotho, Liberia, Macau, Macedonia, Malawi, Malaysia, Mali, Mauritania, Mauritius, Mexico, Moldova, Mongolia, Montenegro, Montserrat, Morocco, Mozambique, Myanmar, Namibia, Nepal, New Caledonia, Nicaragua, Niger, Nigeria, Oman, Pakistan, Palestine, Panama, Papua New Guinea, Paraguay, Peru, Philippines, Puerto Rico, Qatar, Russia, Rwanda, Saba, Saint Helena, Samoa Western, Saudi Arabia, Senegal, Serbia, Seychelles, Sierra Leone, Sint Eustatius, Sint Maarten, South Korea, South Sudan, Sri Lanka, St Kitts and Nevis, St Lucia, St Vincent and the Grenadines, Suriname, Tajikistan, Tanzania, The People's Republic of Congo, East Timor, Togo, Tonga, Trinidad and Tobago, Tunisia, Turks and Caicos Islands, Uganda, Ukraine, United Arab Emirates, Uruguay, US Virgin Islands, Vanuatu, Venezuela, Yemen, Zambia, Zimbabwe.

**Rest of World 2:** Andorra, Belize, Bhutan, Burundi, Comoros, Cook Islands, Cuba, Djibouti, Equatorial Guinea, Ethiopia, Greenland, Laos, Lebanon, Libya, Madagascar, Maldives, Maritime and Aerospace Service, Sao Tome and Principe, Solomon Islands, Uzbekistan.



# Standard Roaming Rates for Business Integrated & Optimiser 2.0 plans

## for large businesses (with 50+ connections)

Contracts taken out after 20<sup>th</sup> November 2023

Zone	Making calls & sending texts in Europe zone 1 and back to the UK	Making Calls to other zones	Receiving calls and texts (no daily charge)	Sending Texts	Sending Picture Messages	Using the internet
<b>Europe Zone 1</b> £2 daily fee per connection	0p per minute	International (**)	0p per minute	0p per text in Country & to a UK mobile. 29.17p per text to any other worldwide destination or an international mobile number	33.3p per picture message	*Use UK data bundle then charged £12.77 per GB on Pooled data plans if UK data bundle has been exhausted
Zone	Making calls & sending texts in country and back to the UK	Making Calls to other countries	Receiving calls and texts (no daily charge)	Sending Texts	Sending Picture Messages	Using the internet
<b>Business Traveller Europe Zone 2</b> £2.5 daily fee per connection	0p per minute	International (**)	0p per minute	0p per text in Country & to a UK mobile. 29.17p per text to any other worldwide destination or an international mobile number	33.3p per picture message	*Use UK data bundle then charged £12.77 per GB on Pooled data plans if UK data bundle has been exhausted
<b>Business Traveller World Zone</b> £5 daily fee per connection						
Zone	Making calls & sending texts in country and back to the UK	Making Calls to other zones	Receiving calls	Sending Texts	Sending Picture Messages	Using the internet
<b>Rest of World 1</b>	140p per minute	179p per minute	100p per minute	35p per text	37p per picture message	£3p per MB for the first 5MB, then £15 per 5MB thereafter
<b>Rest of World 2</b>	200p per minute	200p per minute	150p per minute	35p per text	37p per picture message	£6p per MB for the first 5MB, then £30 per 5MB thereafter

\*Fair usage policy of 25GB per month. £2.05 per 1GB (ex VAT) surcharge after reaching FUP limit.

\*\*International rates as customer terms apply.

**Europe Zone 1:** Aland Islands, Austria, Azores, Balearic Islands, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France (inc Corsica), French Guiana, Germany, Gibraltar, Greece, Guadeloupe, Hungary, Iceland, Ireland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Madeira, Malta, Martinique, Mayotte, Monaco, Netherlands, Norway, Poland, Portugal, Reunion, Romania, Saint Barthelemy, Saint Martin, Slovakia, Slovenia, Spain, Sweden, Vatican City.

**Europe Zone 2:** Faroe Islands, Jersey, Turkey, Guernsey, San Marino, Isle of Man, Switzerland.

**World Zone:** Afghanistan, Albania, Andorra, Anguilla, Antigua and Barbuda, Argentina, Armenia, Aruba, Australia, Bahrain, Bangladesh, Barbados, Bermuda, Bonaire, Bosnia and Herzegovina, Brazil, British Virgin Islands, Cambodia, Canada, Cayman Islands, Chile, China, Colombia, Costa Rica, Curacao, Democratic Republic of the Congo, Dominica, Dominican Republic, Ecuador, Egypt, El Salvador, Eswatini (formerly Swaziland), Fiji, Georgia, Ghana, Grenada, Guatemala, Guyana, Haiti, Honduras, Hong Kong, India, Indonesia, Israel, Jamaica, Japan, Jordan, Kazakhstan, Kenya, Kuwait, Laos, Lesotho, Macau, Macedonia, Malaysia, Mexico, Moldova, Mongolia, Montenegro, Montserrat, Morocco, Mozambique, Myanmar, New Zealand, Nicaragua, Oman, Pakistan, Panama, Papua New Guinea, Paraguay, Peru, Philippines, Puerto Rico, Qatar, Russia, Saba, Samoa, Saudi Arabia, Serbia, Singapore, Sint Eustatius, Sint Maarten, South Africa, South Korea, South Sudan, Sri Lanka, St Kitts and Nevis, St Lucia, St Vincent, and the Grenadines, Suriname, Taiwan, Tanzania, Thailand, Tonga, Trinidad and Tobago, Turks and Caicos Islands, Ukraine, United Arab Emirates, United States of America, Uruguay, US Virgin Islands, Uzbekistan, Vanuatu, Vietnam.

**Rest of World 1:** Algeria, Angola, Azerbaijan, Bahamas, Belarus, Benin, Bolivia, Botswana, Brunei Darussalam, Burkina Faso, Cameroon, Cape Verde, Central African Republic, Chad, East Timor, Falkland Islands, Gabon, Gambia, Guam, Guinea, Guinea-Bissau, Iran, Iraq, Ivory Coast, Kosovo, Kyrgyzstan, Liberia, Malawi, Mali, Mauritania, Mauritius, Namibia, Nepal, New Caledonia, Niger, Nigeria, Palestinian Territory, Republic of the Congo, Rwanda, Saint Helena, Senegal Seychelles, Sierra Leone, Tajikistan, Tahiti, Togo, Tunisia, Uganda, Venezuela, Yemen, Zambia, Zimbabwe.

**Rest of World 2:** Belize, Bhutan, Burundi, Comoros, Cook Islands, Cuba Djibouti, Equatorial Guinea, Ethiopia, Greenland, Lebanon. Libya, Madagascar, Maldives, Maritime and Aerospace Service, Sao Tome and Principe, Solomon Islands.

