

# Keep your people safe when they're working solo

Lone Worker  
Protection Services



Together we can  
**vodafone**  
business



# There are around 7 million lone workers in the UK<sup>1</sup>

Many people who work by themselves, without close or direct supervision, enjoy the freedom of working alone and/or remotely but they can also face more risks.

## 40%

Despite having a duty of care to their employees, 40% of businesses have historically had no visibility of their workers in the field<sup>2</sup>



<sup>1</sup> Source: Orbis, <https://www.orbisprotect.com/lone-worker-protection/lone-working-policy/>

<sup>2</sup> Source: Alfresco, <https://www.alfresco.com/sites/www.alfresco.com/files/dimesional-research-collab-survey-findings-report-082415.pdf>





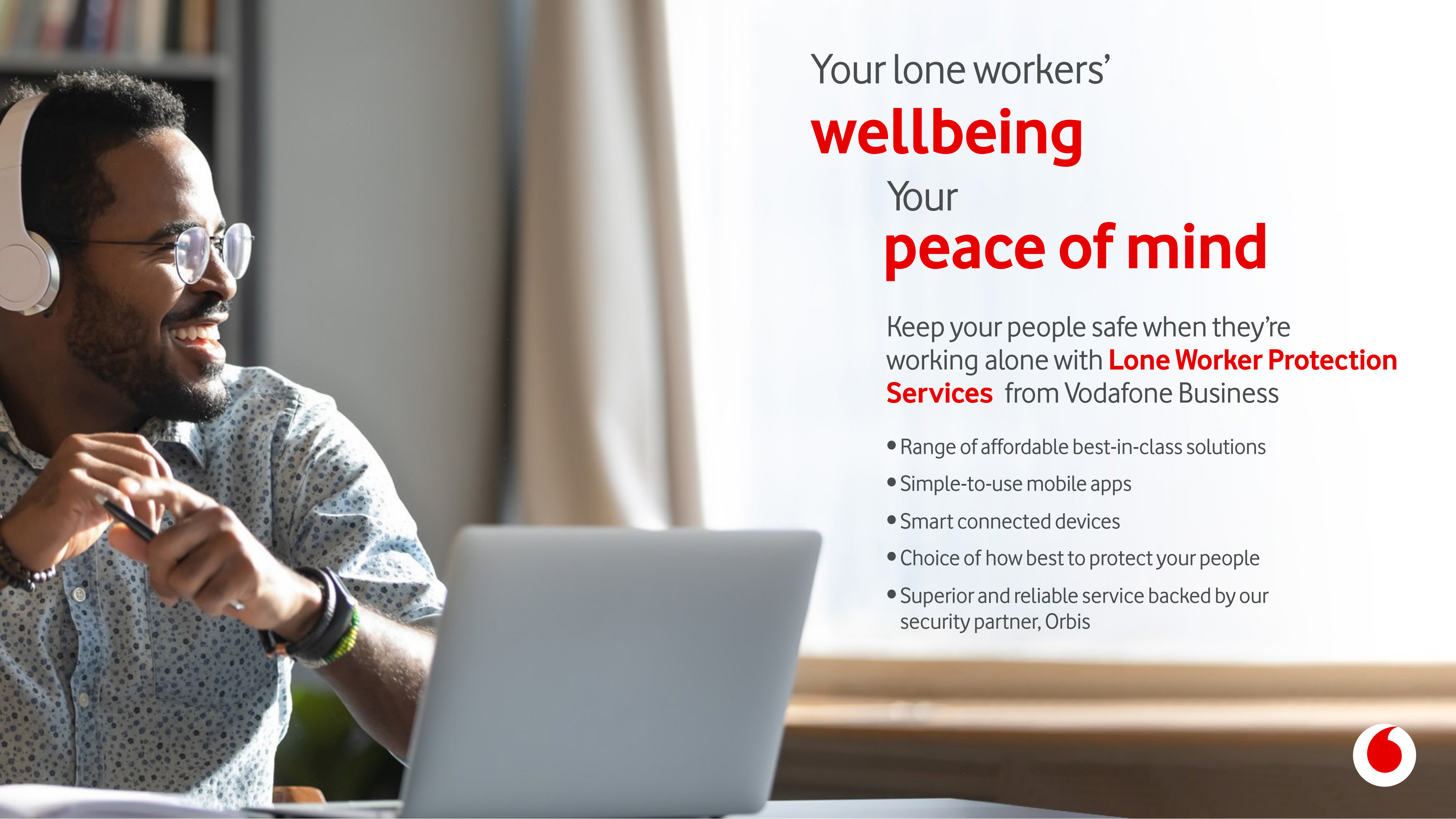
A lack of visibility over lone workers is only getting more pressing for more businesses and more of their people...

**In 2022** more than half  
of office employees  
**will work  
from home<sup>1</sup>**

<sup>1</sup>Source: CCS Insight Predictions 2021 & Beyond event







Your lone workers'  
**wellbeing**

Your  
**peace of mind**

Keep your people safe when they're working alone with **Lone Worker Protection Services** from Vodafone Business

- Range of affordable best-in-class solutions
- Simple-to-use mobile apps
- Smart connected devices
- Choice of how best to protect your people
- Superior and reliable service backed by our security partner, Orbis





# What's the benefits of our Lone Worker protection services?

## For your people:



### Lower risk

Allow staff to discreetly raise red alerts and get instant support in an emergency



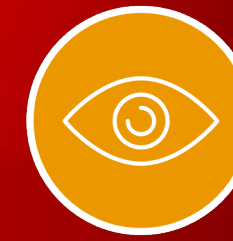
### Increase confidence

Have their back and let them focus on the job in hand



## For your business:

### Gain real-time visibility



Locate employee's position in real-time, get instant alerts of incidents and optimise performance with data insights



### Reduce the cost of keeping staff safe

Simple, affordable solutions that are a potentially cost-effective alternative to buddy systems



### Meet duty of care requirements

We make it easier for you to fulfil duty of care requirements and demonstrate compliance





## Ways we can help: **Lone Worker Devices**

### Discreet protection in one click

# RedAlert SOS Alarm Fob

#### How it works

- A smart alarm fob that makes sure your lone workers are just one click away from complete protection
- Smallest, most simple and discreet BS8484 certified RedAlert Alarm solution
- Can be worn on a lanyard, strap carabiner, belt lanyard or key fob

#### Features

- **Easily raise alarms:** Instant support for users in an emergency
- **Live GPS location:** Locate your people in real time
- **Roaming SIM Card:** Multi-network roaming connects to strongest signal
- **Amber Alerts:** Leave a recorded message in case of alarm activation
- **Amber Timer:** User can set a timer and if allowed to expire, the Alarm Receiving Centre will check on the user's welfare by calling them, if they do not answer escalation protocols will be followed
- **Fall detection:** Fitted with a motion sensor and accelerometers, if a user of the SOS alarm falls to the ground, an alarm will automatically be raised in the Alarm Receiving Centre

#### In action

- A worker needs to do maintenance inside a tunnel with **no internet connection**
- Before they enter, **the worker sets up an Amber Timer** for 2 hours (the time they will take to finish the work)
- An **incident happens** and they get trapped in the tunnel, for more than 2 hours
- **The timer expires and a red alert in the Alarm Receiving Centre is activated**
- **The Operator listens and assesses the red alert**, tries to communicate with the user and follows the employers' bespoke escalation procedure
- The Operator **escalates to emergency services** or pre-defined contracts (as needed)





## Ways we can help: Lone Worker Devices

### Complete front-line protection

# RedAlert ID Badge

#### How it works

- A discreet yet easily accessible personal alarm for your people on the front-line
- Offers the full range of lone worker protection functionalities – designed into an identity cardholder to aid safe lone working

#### Features

- **Easily raise alarms:** Instant support for users in an emergency
- **Live GPS location:** Locate your people in real time
- **Amber Alerts:** Leave a recorded message in case of alarm activation

- **Amber Timer:** User can set a timer and if allowed to expire, the Alarm Receiving Centre will check on the user's welfare by calling them, if they do not answer escalation protocols will be followed
- **Fall detection:** Fitted with a motion sensor and accelerometers, if a user of the SOS alarm falls to the ground, an alarm will automatically be raised in the Alarm Receiving Centre
- **Covid-19 social distancing proximity alerts:** Can alert users when within close proximity of another device

#### In action

- An engineer is working late at night. Due to poor visibility, they **accidentally trip** on some wiring
- The RedAlert ID Badge **detects the fall and automatically alerts** the Alarm Receiving Centre and a red alert is activated
- The RedAlert ID Badge **sends the exact location** to the Alarm Receiving Centre
- **The Operator listens and assesses the red alert**, tries to communicate with the user and follows the employers' bespoke escalation procedure
- The Operator escalates to emergency services or pre-defined contracts (as needed)





## Ways we can help: **Lone Worker Apps**

### High performance protection for low risk workers

# RedAlert Welfare App

#### How it works

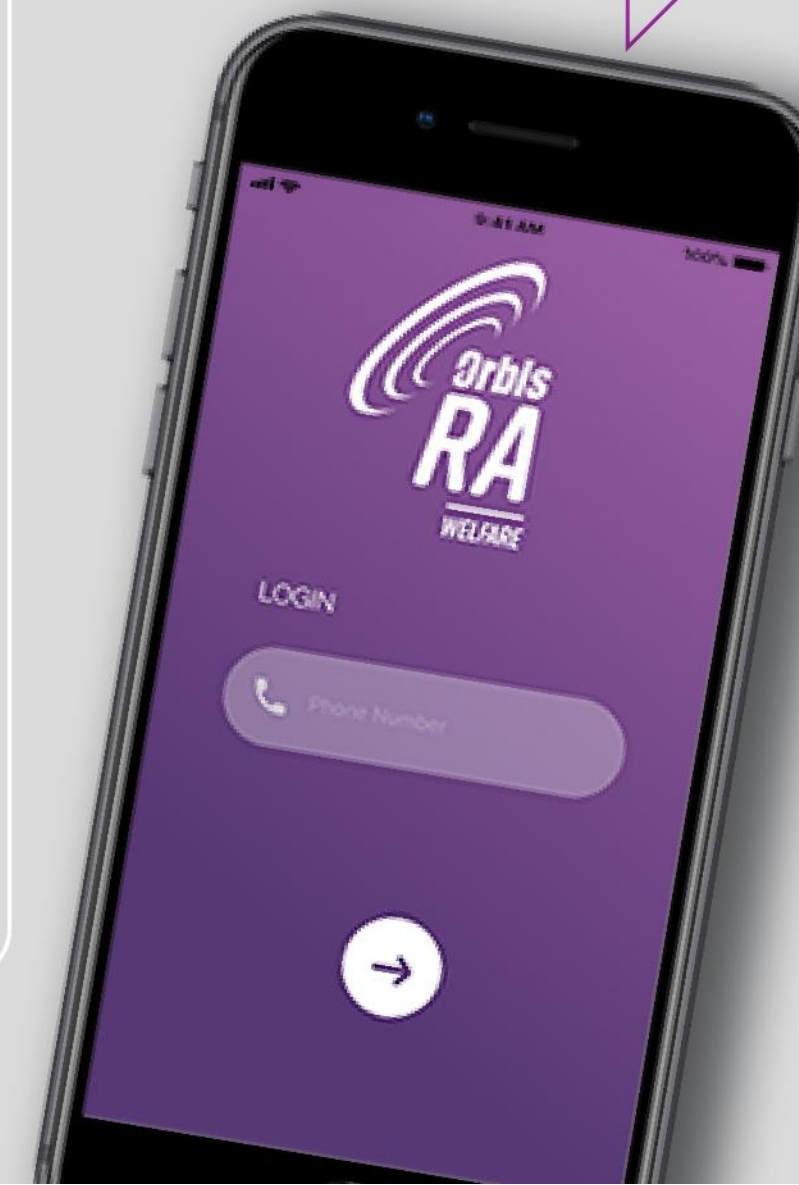
- A mobile app-based service that makes it even easier to protect your low risk remote, home or lone workers
- Offers simple and affordable employee protection – designed to save users from needing to carry multiple devices
- Ideal for large teams working from different locations with clients and/or members of the public
- Can be offered as an employee benefit, for their added peace of mind inside and outside of working hours

#### Features

- **Smartphone app:** Fully accredited BS8484:2016 smartphone application, compatible with IOS (Apple) and Android handsets
- **Easily raise alarms:** Instant support for users in an emergency
- **Around the clock support:** Fully supported by our dedicated Alarm Receiving Centre 24/7
- **Live GPS location:** Locate your people in real time
- **'Stay with me' service:** A member of the Alarm Receiving Centre can stay on the other end of the line while a worker is dealing with a situation to make sure they're reassured and safe at all times

#### In action

- An employee is walking back to their car at night but **they're concerned** as there's a group of people hanging around near their car
- Using the RedAlert Welfare App on their phone **the employee talks to someone at the Alarm Receiving Centre**
- The **Alarm Receiving Centre stays on the call until the employee feels safe** and is back in their car





## Ways we can help: **Lone Worker Apps**

### Smart protection for high risk workers

# RedAlert Professional App

#### How it works

- An advanced mobile app-based service that provides a smart way to protect lone workers who work in environments with only slight or moderate daily perceived risk e.g. an office or at home
- Offers an intuitive user interface and even more features, including person down notifications, to best protect your employees and give you peace of mind

#### Features

- **Smartphone app:** Fully accredited BS8484:2016 smartphone application, compatible with IOS (Apple) and Android handsets
- **Easily raise alarms:** Instant support for users in an emergency

- **Around the clock support:** Fully supported by our dedicated Alarm Receiving Centre 24/7
- **Live GPS location:** Locate your people in real time
- **Non-movement notification:** If no movement is detected from a user the Alarm Receiving Centre will check on the user's welfare by calling them, if they do not answer escalation protocols will be involved
- **Amber Timer:** User can set a timer and if allowed to expire, the Alarm Receiving Centre will check on the user's welfare by calling them, if they do not answer escalation protocols will be followed
- **Fall detection:** Fitted with a motion sensor and accelerometers, if a user of the SOS alarm falls to the ground, an alarm will automatically be raised in the Alarm Receiving Centre

#### In action

- A **homeworker** with a pre-existing health condition is **working at their desk**. Due to unknown causes they suddenly faint
- The **non-movement feature on the RedAlert Professional App detects they've fainted** and sends an instant alert to the Alarm Receiving Centre
- **The Operator listens and assesses the situation**, tries to communicate with the homeworker and, after no reply, follows the employers' bespoke escalation procedure
- **The Operator escalates to emergency services** or pre-defined contracts (as needed)





# Our industry-leading partnership with Orbis

UK's leading provider of 24/7 property and people protection<sup>1</sup>

Relied upon to protect over 25,000 employees all day, every day<sup>2</sup>

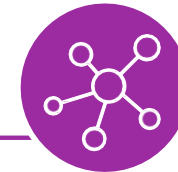
Pioneers and innovators in lone worker safety with 20+ years of experience<sup>3</sup>

Trusted Vodafone partner for over 18 years



## We offer the best-in-class emergency resolution

Orbis has its own BS 5979 Cat II accredited Alarm Receiving Centre – providing 24x7 response<sup>4</sup>



## Our solutions adapt to your needs

Easy to deploy, use and manage for both high risk and low risk users



## We keep you connected with your employees

Backed by our position as the UK's best network provider, our solutions deliver the connectivity, performance and reliability your workforce can depend on<sup>5</sup>



## We can be your single partner to save fuss and hassle

We can help you support your people with the right devices, software and services to stay secure and productive, whatever's on their to-do list

<sup>1</sup> Orbis, <https://www.orbisprotect.com/about-us/>

<sup>2</sup> Orbis, <https://www.linkedin.com/company/orbisprotect-limited/>

<sup>3</sup> Orbis, <https://www.orbisprotect.com/about-us/>

<sup>4</sup> Orbis, <https://www.linkedin.com/company/orbisprotect-limited/>

<sup>5</sup> Vodafone is the UK's best network provider according to The Trusted Reviews Awards 2020. <https://newscentre.vodafone.co.uk/news/best-network-provider-2020-trusted-reviews-awards/>





# Next steps

- Chat to us about choosing the right solutions for your people
- Contact your account manager to purchase our app-based solutions and smart connected device options

## Related services

- Want a complete toolkit for productive remote working? **Vodafone Remote Worker** offers flexible solutions that support your employees to work from anywhere.
- Find out more from your account manager or [www.vodafone.co.uk/business/iot/fleet-analytics-and-management](http://www.vodafone.co.uk/business/iot/fleet-analytics-and-management)



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